



## CHAIR'S CORNER

### Alvin Langstaff

Greetings quality practitioners! The Section activities for the balance of the current year have been firmed up, thanks in very large part to the efforts of Robert Boykin. We will have dinner meeting presentations for the March and April sessions and then a tour of the Kadlec Medical Center facility in May and for June, a tour of the Wild Horse Wind Farm (alternative energy facility) near Ellensburg. I hope to see some of our northern members be able to attend the Ellensburg tour as it will be on Saturday, June 6, and a little closer than the TriCities. We do expect a good contingent from the TriCities to make the trip. Thanks to Jerry Brong for initiating the contact with Puget Sound Energy who runs the Wind Farm. We'll put out more details in May regarding this one.

The February meeting featuring Dr. Deming's Red Bead Experiment provided by Steve Prevette was quite informative and entertaining. The presentation was well attended and included several nonmember guests who were enticed by the topic. For those of you who weren't able to attend, the presentation slides are posted on the ASQ614 website. I encourage you to take a look at them.

We continued the nomination process for next year's officers for Section 614 at the February meeting. We will finalize nominations at the March meeting and either affirm the slate if there is only one nomination per office, or set up to hold an election if there are multiple nominations. We are looking forward to something a little bit out of the ordinary at the March dinner meeting. The presentation features a discussion of the quality tools and techniques used by the Camp Outlook Program for Juvenile Offenders located in Connell, Washington. The camp provides an alternative to conventional institutions for juveniles who have perhaps gotten off to a rocky start in life. Should be an interesting presentation. See you there.

- Alvin

## NOMINATIONS FOR ASQ OFFICERS

The following Section 614 members have been nominated for leadership positions for the July 2009 – June 2010 ASQ Season:

Alvin Langstaff - Chair  
Deborah Coffey - Vice Chair  
Howard Rew - Treasurer  
Jo Haberstok - Secretary

There are many other volunteers needed to run your Section! Steve Prevette will continue on as Newsletter Editor and Certification / Recertification Chair. Dennis Arter will continue as historian and webmaster. Dennis did make a plea at the February meeting that he does need someone to volunteer to help with the website.

## WHAT IS A DISCUSSION BOARD?

### Steve Prevette

One of your ASQ member benefits is the ability to ask questions and join in discussion on quality topics at the ASQ's Discussion Boards. Let's say you were interested in your quality career path. One recent discussion at "Ask A Quality Professional" involves questions and answers about careers in quality. Go to <http://www.asq.org/discussionBoards/thread.jspa?threadID=7975&tstart=30&forumID=18> in order to join in this discussion. Go to the last post on the page, and click on the "reply" button if you'd like to join in.

Let's say you have a question about ISO 9001/2008. Go to the top of the discussion board page (<http://www.asq.org/discussionBoards/index.jspa?categoryID=1>) and type in "9001/2008" in the box next to "Search all discussion boards" and click "Go". You will then find a listing of discussions about the 2008 revision to ISO 9001. This will search all of the various ASQ discussion board topics out there.

There are a LOT of boards available, and I am involved in an effort to consolidate and make it a little less daunting on first glance. But, when in doubt, go to the "Ask a QA Professional" Board <http://www.asq.org/discussionBoards/forum.jspa?forumID=18> which is meant as a general catch-all area, and I happen to be the moderator for that board. There is also a good discussion area for ASQ Certification if you have questions on that topic.

**Tuesday,**  
**March 3, 2009**

**LOCATION:**

**Shilo Inn**

50 Comstock

Richland, Washington

**5:30 p.m.** - Check in/Networking  
and no-host cocktail service

**6:00 p.m.** - Dinner

**7:00 p.m.** - Presentation

**DINNER BUFFET:**

The Chef and crew at O'Callahan's Restaurant always provide a great – and varied – buffet dinner for us at the Shilo Inn.

This usually includes two entrée choices, plus accompanying vegetable, a number of tasty salads, and a vegetable and/or fruit tray.

Your choice of coffee, tea or decaf is included with dinner. And don't forget to save some room for dessert!

**Cost:**

\$ 17 ASQ members

\$ 20 non-members

\$ 5 presentation only

Reservations are requested by February 26. Send an e-mail to [panda\\_2@charter.net](mailto:panda_2@charter.net) with your name, phone number, company affiliation, and type of reservation, or call Alvin at 371-2221.

NOTE: All no shows will be billed unless canceled 48 hours in advance. For more information about ASQ, our local section, and other upcoming events, please check our web site at [www.asq614.org/](http://www.asq614.org/).

**George Bolduc – Commander/Program Director**  
**April Jones – Program Manager**  
**CAMP OUTLOOK**



Camp Outlook, located in Connell, Washington, is a military-style basic training camp for juvenile offenders, based on the U.S. Marine Corps recruit training model and partnered with some of the newest and most innovative treatment programs used today. Non-violent and non-sex offender youth accepted into the Camp Outlook program can earn release to Intensive Parole supervision in the community earlier than they would from a traditional institution program. Camp Outlook services also include academic programming and cognitive/behavioral skills building.

Mission: "To provide a safe, secure, highly structured and disciplined military environment for boys and girls, by holding them accountable for their own behaviors and assisting them in making pro-social and responsible life decisions through individual and group counseling, education, and physical training, so that upon graduation into their communities they will be prepared to lead lives that are both productive and crime free."

The basic training camp experience is designed as a two-part program: the first 120 days at Camp Outlook teaches the foundation for responsible living, and the second part is aftercare, which assists the youth and family in designing a support network and transition plan for returning to the community. Research has demonstrated that a transition plan is essential for continued success outside the camp.

Camp Outlook has been in operation since April of 1997, contracting with the State of Washington to provide juvenile services to male and female offenders between the ages of 14 and 19. Using an integrated treatment model (military discipline, physical training, formal education and treatment/rehabilitation and after), the program has achieved positive results with low recidivism rates. Recently Camp Outlook has also been integrating high-risk youth, not committed to the State, into the Basic Training Camp program. Join us March 3 to learn more about the history of Camp Outlook and how they use quality tools and techniques relative to strategic planning, stakeholder involvement, communications, training, performance measures, and more.

**PHOTOS FROM THE FEBRUARY MEETING**  
Gerry Brong



Steve Prevette leads the willing workers in producing White Beads.

**ANNUAL ASQ WORLD CONFERENCE (WCQI)**

In the state of the current economy, it is very important to continue to learn and develop skills that can help you and your organization grow. ASQ has a great opportunity for you! Join us at the 63rd World Conference on Quality and Improvement, May 18 – 20, in Minneapolis, MN. Learn from a variety of quality topics including information on quality basics, customer service, driving quality throughout the organization, improved performance, and 21st century needs, competencies, and issues.

**New this year!** Your registration will give you access to not only all of the networking opportunities, events, and sessions of the 2009 World Conference on Quality and Improvement, but you will have the opportunity to attend sessions for the three other concurrently-held conferences—the Quality Institute for Healthcare, Institute for Software Excellence, and Quality in Sustainability Conference.

Find all the information you need in the 2009 program, go to <http://click.asq-email.org/?ju=fe2b16717c6d0479711271&ls=fe0913717565047c71137175&m=ff2f17797766&l=fe5d1575716305747412&s=fd15747066037f75137775&jb=ffcf14&t=> including:

- Session Descriptions
- Speaker Bios
- Tours
- Courses
- Certification Information

Take advantage of early-bird pricing. ASQ members pay only \$825 and nonmembers pay \$970 through April 3, 2009. You can't afford not to attend!

**SECTION MEMBERSHIP**

As of February 2, 2009 we have 77 members in our Section. Our newest Section member is:

**Emily S. Wilson of Richland**

As a new member, you are entitled to one free dinner meeting of the section. Please make your reservation for an upcoming meeting soon!



Good Eats!

**SECTION 614 2008-2009 MEETING SCHEDULE**

**March 3, 2009**

Camp Outlook, Shilo Inn

April 1 – Mike Schwenk, Shilo Inn

May 5 – Site Visit, Kadlec Medical Center

June – Working on Road Trip to Ellensburg

## EDITOR'S NOTES

Steve Prevette  
Fluor Government Group  
ASQ CQE

Just a short note this month, as I have just returned from my Savannah River trip. I appreciated the opportunity to do the Red Beads for the February meeting, I believe we all had a lot of fun, and I know folks learned a few things

### WEBSITES FOR OTHER ASQ SECTIONS

Seattle Section (#606) [www.asq-seattle.org](http://www.asq-seattle.org)  
Spokane Section (#619) [www.spokaneasq.org](http://www.spokaneasq.org)  
Southwest Washington –  
Vancouver Section (#627) [www.asqswwa.org](http://www.asqswwa.org)  
Portland Section (#607) [www.asqpdx.com](http://www.asqpdx.com)

### PUBLICATION INFORMATION



Published by BH&BF Press  
[prevette@charter.net](mailto:prevette@charter.net)  
<http://webpages.charter.net/prevette>

along the way. On Dennis Arter's suggestion, I wrote the article about the ASQ Discussion Boards in this issue. I'll be at the Waste Management 2009 conference in Phoenix AZ during the March meeting, so I hope to see many of you at the April meeting.

- Steve

The ASQ Columbia Basin Section 614 newsletter is published on a regular basis to inform members (and potential members!) about Section 614 activities and other news/information we feel may be of value to quality professionals. To be considered for the next newsletter, input must be received by the 22<sup>nd</sup> of the month.

### CAREER CONNECTIONS

*To be considered for posting in the newsletter, announcements must be submitted by an ASQ member and be of potential service to other members. Announcements may include job postings, training opportunities, or requests for assistance. Due to space limitations, please keep them brief.*

## 2008-2009 SECTION 614 LEADERSHIP TEAM

<b>Section Chair and Publicity</b>	Alvin Langstaff	<b>Audit</b>	Clark Beus
<b>Vice Chair and Programs</b>	Jo Haberstock	<b>Division Liaison, Web Team Lead, Section Historian, and Examining</b>	Dennis Arter
<b>Treasurer</b>	Howard Rew		
<b>Newsletter Editor and Secretary</b>	Steve Prevette	<b>Certification/Recertification</b>	Steve Prevette

You can find out more about Section 614, including contact information for Leadership Team members, on our website at [www.asq614.org](http://www.asq614.org). If you are interested in helping with any of the Section teams, please contact the team lead or an officer. We are always looking for willing volunteers!