

Issue 06-20 NEWSLETTER June 2020

CHAIR'S CORNER – Adapting and Evolving

by Jo Haberstk

How is everyone doing? Hopefully we are all adapting as needed to successfully navigate our current reality. There are challenges to be addressed on many fronts.

I'm sure you all read the June 5 letter from the ASQ and ASQE Boards of Directors, addressing the too-many recent tragedies and related issues across the country. ASQ is committed to creating and maintaining an environment where everyone feels welcome and valued: "We encourage everyone in ASQ and ASQE to reflect on our own biases and behaviors and what work we are doing as collective individuals to remove barriers for others. We are responsible for ensuring that each day, we consider the impact that our actions have on our colleagues and communities and seek out new ways of doing better."

There is much work to be done everywhere – at the national level, in communities, in work environments, in professional organizations, and in our personal lives. The coronavirus pandemic sort of threw us all into a different state of being (and mind), with unexpected challenges, political divisiveness, and people seemingly taking sides on a number of matters that only a few months ago most of us would have thought unfathomable. Now there are even more - and very important - things to learn about, consider, discuss, and take action on.

As we continue to adapt and evolve in this not-so-normal reality, I believe it is also important to address our mental health. Here are some thoughts:

- Social distancing doesn't mean social isolation: Communicate regularly with friends and others via phone, social media, and even old-fashioned cards and letters. (When's the last time you received a "Thinking of You" card from a friend or relative in the mail? Surprise someone!)
- Exercise – your body and your mind: Take a walk, get out the old croquet set or badminton net, check out a Zumba or Pilates video on YouTube; or tackle a challenging jigsaw puzzle, crossword, or word search game.
- Set boundaries on work: Step away every so often and focus on something else for a few minutes. The same goes for tackling home projects. Take a break, and you'll probably come back refreshed and maybe even with some new/innovative ideas.
- Get creative: Try a new recipe, plant some flowers or vegetables, rearrange a room (or closet!), or paint an accent wall.

Since we are not able to get together physically at this time for meetings, I want to encourage all of you to register for and participate in the virtual (online) meetings being offered by other sections in our region. On June 16, the San Fernando Valley/Channel Cities sections are offering a free virtual meeting, and the San Gabriel section's virtual meeting is on June 17. I don't know how many of you attended San Gabriel's May meeting, but I hope you did. I found the speaker to be very knowledgeable and I learned some new things. Remember, you can earn 0.5 RUs for attending these virtual meetings.

Stay safe, stay healthy. We are in this together. **Let's stand together and be catalysts for positive change.**
– Jo

Why Should We Be Kind to Others?

submitted by Robert Boykin

The Coronavirus outbreak has changed our lives, leaving many feeling lonely and disconnected from friends and families. This is an unprecedented time, but we can become a more closely-knit community.

Being kind (helpful, indulgent, considerate, or humane) to others boosts your serotonin, the neurotransmitter responsible for feelings of satisfaction and well-being. Kindness can lead to many good things like better relationships, improved self-esteem, compassion, happiness, future success, and good mental and physical health. And don't we all want that for ourselves, our children, our families, our community, and the world?

Following is a Bingo Chart, inspired by one that can be found on the [Learn in Color website](#). Hopefully it will help motivate you to perform some random acts of kindness at this time.

Leave someone a kind note	Give a compliment	Hold the door open for someone	Do yard work for a neighbor	Create care packages
Bring dinner to someone	Donate old books	Smile	Support a small business	Leave a "thank you" note for the postal carrier
Tell a family member how much you love them	Pick up litter in the neighborhood	Free Space	Give a hug (virtual, if necessary)	Let someone go ahead of you in line
Volunteer	Do a chore at home without being asked	Bake cookies for firefighters or police	Pay it forward	Be kind to front line workers
Write a thank you letter	Donate to a food bank	Send a card to a friend	Ask someone about their day	Make a playlist to share with others

Being nice to others can be one of the easiest, quickest and most inexpensive ways to keep anxiety at bay. It calms the mood and takes the focus off yourself. There are several ways to reduce anxiety, such as prescription medications, natural remedies, meditation, and exercise, but the most natural way is just to be kind.

Always be kind. Be kind in all ways.

Be well and be safe.

- Robert

Invitation from ASQ San Fernando Valley and Channel Cities Sections June 16, 2020 Virtual Meeting

DATE

Tuesday,
June 16, 2020

This is a free virtual/online meeting but registration is required. Webex instructions will be provided upon registration.

Time:

5:30 PM – 8:00 PM PDT

Cost: Free for ASQ members

To register for this online/virtual meeting, click [here](#).

Attendance at this meeting earns 0.5 RUs toward ASQ recertification.

NOTE: Be sure to use the same email address to join the virtual meeting as you use when registering in order to receive the RUs. You must register for the event and join virtually to receive RUs.

For more information about ASQ San Fernando Valley Section 0706, click [here](#). For more about ASQ Channel Cities Section 0709, click [here](#).

For more information about our local Columbia Basin ASQ section and future upcoming events: www.asq614.org/

Is it Time to Redesign? Positioning your Supply Chain in Uncertain Times



Jane Tierney
Founder, purple Link

This presentation will explore how to assess your current supply chain architecture, examine some options for potential improvement, review potential benefits and drawbacks of each option, and offer a path to building a foundation for making significant improvements.

The presenter will share information and insights about:

- Typical supply chain architectures and impacts from Covid-19
- Performance of suppliers, and how organizations deal with poor results
- Five steps for supply chain redesign
- How to avoid pitfalls of knee-jerk reactions, and take a proactive approach to supplier management

If you are looking for alternates to a challenged supply chain, join this informative discussion.

About the speaker: Jane Tierney earned a degree in Industrial Engineering from the University of Missouri and an MBA from San Diego State. She holds a green belt certification from the University of Michigan and has CPSM and CPSD certifications from the Institute of Supply Management.

Jane worked in aerospace and high-tech industries in engineering and supply chain departments in various positions, before founding purple link in 2015. She founded the company because of her strong belief that there's a better way to achieve greater results from an organization's supply chain. The company helps clients discover innovative ways to stop money leaking from the supply chain, draining the bottom line. They also increase risk awareness and eliminate, mitigate and reduce risks through knowledge, scenario planning and collaboration with suppliers.

Invitation from ASQ San Fernando Valley June 17, 2020 Virtual Meeting

DATE:

**Wednesday,
June 17, 2020**

Using DMAIC to Improve the Competency Assessment Process: A Software Solution



This is a virtual/online meeting. Meeting information and instruction for how to join the meeting will be provided 24 hours before the event.

Time:

6:00 PM – 7:30 PM PDT

Cost: Free for ASQ members

To register for this online/virtual meeting, click [here](#).

Attendance at this meeting earns 0.5 RUs toward ASQ recertification.

NOTE: Be sure to use the same email address to join the virtual meeting as you use when registering in order to receive the RUs. You must register for the event and join virtually to receive RUs.

For more information about the San Gabriel ASQ Section 0702, click [here](#).

For more information about our local Columbia Basin ASQ section and future upcoming events: www.asq614.org/

Gurjot Kaur City of Hope National Medical Center

The top deficiency cited by surveyors when inspecting medical laboratories is the competency assessment of testing personnel. The CLIA federal regulatory standards and ISO 15189: 2012 (5.1.6) require the laboratory to assess the competency of each employee to perform the assigned tasks according to established criteria following training. Similarly, the ISO 9001:2015 Competence (7.2) procedure provides guidelines that must be followed for the personnel of a business to be considered competent.

Regardless of industry, having a process that ensures employees are competent in their responsibilities is essential to maintaining quality. This case study demonstrates how DMAIC can be used to implement an electronic solution to improve the process of assessing employee competency.

In this virtual/online session, presenter Gurjot Kaur will share insights to help attendees:

- Strengthen understanding of the requirements for an effective competency assessment process
- Gain insight on federal, certifying agency, and accrediting body requirements for competency assessment
- Learn how the voice of the customer can be used to help drive initiatives
- Learn how the manual tracking and completion of assessments can be transitioned to an electronic method to facilitate standardized documentation, increased transparency, improved user understanding, and ease of user experience.

About the speaker: Complemented with six years of experience in grassroots community organizing across California, Gurjot Kaur has created a space for herself in the field of health administration at City of Hope National Medical Center as an administrative resident. Working with the Department of Pathology, she led a process improvement and change management initiative. Gurjot completed her Bachelor of Science at the University of California, Los Angeles and her Master in Health Administration at the University of Southern California. She was one of ten students in the nation to be awarded the Albert W. Dent Graduate Student Scholarship, establishing herself with the American College of Healthcare Executives. Having developed a lens for process improvement using DMAIC, Gurjot looks forward to applying her knowledge in her upcoming role as an Administrative Fellow at City of Hope.

CALL TO ACTION: 2021 SECTION ELECTIONS

Do you want to see our Columbia Basin ASQ section grow and flourish in 2021? Would you like to help plan programs and community outreach events? We need members to help grow our section with new and innovative ideas!

Our section has had a couple of great dinner meetings so far this year. Since we've not been able to meet in person for a while, we have been fortunate to be able to participate in the other sections' virtual meetings, and we continue to encourage everyone to participate in these great opportunities. Our meetings, newsletters, collaborations with other sections, etc., continue due to the efforts of a small but dedicated cadre of volunteer leaders, many of whom have held more than one role on the leadership team for several years, to ensure our section's continued success.

It's time to start thinking about elections for 2021 – and we really need more members to step up. Most of the positions (Chair, Secretary, Treasurer, Membership, etc.) only require a time commitment of a few hours each month – but they are all needed to keep our section running.

For more information about the positions and/or to volunteer, please contact one of our current leadership team members.

JUNE MEMBER GIFTS – LEARN MORE ABOUT DATA QUALITY AND ANALYSIS

As quality professionals, ASQ members know that data gathering, analytics, and improvement methods are all key components of managing and leveraging disruptive technologies and change. June's Member Gift highlights new approaches and answers questions for the future-focused quality professional.

This month's free resources include:

- New webcasts focused on data quality including "Data Quality: Managing, Improving, and Sustaining High-Quality Data," "Preparing Your Data for Successful Predictive Modeling," and "An Introduction to Data"
- Articles and case studies including "Data Science and the Quality Professional," "Big Data and Analytics," and "Data Quality Management for Industry 4.0: A Survey"
- Free e-Book MegaSamplers including *Data Quality*, *Applied Data Analytics for Process Improvement*, and the *CQPA Handbook*!
- ASQTV videos covering the New Era of Quality: Big Data and Predictive Analytics, Likert Scales and Data Analysis, and Influencing Public Policy with Data Analysis, among others.

Click [here](#) to get your free gifts – available only until June 30.

**Looking for ways to earn recertifications units (RUs)?
Viewing all the webcasts in this month's member gift will earn you three hours (or 0.3 RUs) of home study activity.**

ASQ VIRTUAL TRAINING IN JULY

Did you know that ASQ offers more than 30 easy-to-access virtual training courses? There is no need to travel or to wait for classrooms and in-person training to become available again.

Check out the following courses being offered in July:

[Consultant's Boot Camp](#) - July 8

[ISO 9001:2015 Certified Internal Auditor](#) - July 13 – 21

[ISO 9001:2015 Certified Lead Auditor](#) - July 13 – 23

[ASQ's Quality 101](#) - July 20 – 23

[Lean for Service](#) - July 21 – 22

New courses are added often - click [here](#) to check out all the upcoming virtual training offerings.

ENERGIZING PARTICIPANT INVOLVEMENT WHEN FACILITATING PROCESS IMPROVEMENT EVENTS

Free Online (taped) ASQ HD&L Division Webinar

Have you ever facilitated a process improvement event and had it fall flat due to participant apathy? If so, maybe the content being conveyed did not strike a chord with the audience or possibly you were teaching when you should have been facilitating. Successful facilitation is more than effective communication. It's also about structuring content in a way that's meaningful to an audience so they can have their AH-HA! moments and tie it back to an environment they can relate to.

The purpose of this webinar, presented by Michael Butka for ASQ's Human Development & Leadership Division, is to provide effective tools and techniques to engage and energize your audience while tying content to successful process improvement outcomes. Attendees will learn how to better:

- Identify areas of improvement and potential waste
- Structure content to improve event flow using openers, activities, energizers and closers
- Revisit content areas that need reinforcement

To view the webinar, click [here](#). Reminder – ASQ members have full access to *all* of the ASQ Divisions as a benefit of their membership. Learn more about the HD&L Division [here](#).

QUOTE OF THE MONTH

"Life is what happens to you while you're busy making other plans."

~John Lennon

TRI-CITIES FOOD BANK

Donations Needed

The mission of the Tri-Cities Food Bank is to provide assistance to individuals and families in need. Donations from community members are always needed and appreciated.

Non-perishable food items can be dropped off at any Tri-Cities Food Bank location in Benton City, Richland or Kennewick. Check their [Facebook page](#) for additional information, locations and times.

SECOND HARVEST NEEDS VOLUNTEERS

Second Harvest was recognized in 2019 by Charity Navigator, an independent charity evaluator, as a Four Star Rated Charity for the 9th consecutive year. This Four Star highest rating has put Second Harvest in the top 3% of all charities evaluated, and attests to their goals of exceeding industry standards and striving for excellence.

Second Harvest has been identified as an essential business and is able to continue operations during the “Stay Home, Stay Healthy” order for Washington. Their volunteer workforce is also exempt from this order and is more important than ever to help pack and distribute food for distribution to our communities most in need.

Volunteers are currently needed to sort and package food for our neighbors in need. All volunteers must be pre-registered in order for Second Harvest to safely adhere to strict social distancing measures. The health and safety of their volunteers, clients, partners, staff and entire community is paramount. Volunteers are required to wear masks at this time. You can view the volunteer schedule and sign up for an upcoming shift [here](#):

HELP OTHERS IN NEED – THAT’S WHAT QUALITY PROFESSIONALS DO!

Amidst the uncertainty that the COVID-19 crisis has brought, it is more important than ever that those of us who are able to help others do so. Many individuals and families in our local communities have been affected through no fault of their own, because of job losses, illness and other unforeseen circumstances. If you can help, please do.

Here are a few more Tri-Cities area charitable organizations that are in need at this time and will be grateful for donations. For those who live in Walla Walla, Yakima, Ellensburg, Moses Lake and other communities, you can google “food banks” or “charitable organizations” in your area.

[Tri-City Union Gospel Mission](#)

[Safe Harbor](#)

[Tri-Cities Animal Shelter](#)

[Benton Franklin Humane Society](#)

[All in Tri-Cities](#)

[Boys & Girls Clubs of Benton & Franklin Counties](#)

EMPATHETIC LEADERSHIP: WHY EMPATHY MATTERS AND PRACTICAL WAYS TO BUILD EMPATHY LEADERSHIP CAPABILITIES

June 16 from 11:00 am - 12:30 pm (EST)

Complimentary Virtual Event from The Conference Board

Just a decade ago, empathy was largely an unrecognized competency in business leaders. Today, companies that prioritize empathy are growing faster, earning higher profits, and standing out from the competition. Despite the proven results, empathy is a critical leadership capability that is in short supply—yet particularly in demand in this moment.

If you are interested in exploring the business case for empathy and how to develop this beneficial skill in leaders, check out this complimentary 90-minute workshop where you will learn how leaders can inspire teams through empathetic leadership—increasing motivation and productivity—and add significant value to the organization.

Speakers include Clint Kofford, Global Head of Talent Development at Johnson & Johnson, and Brad Haime, Head of Executive Education, Leadership Development and Performance Management at Verizon.

- Learn first-hand from leading empathy practitioners and facilitators
- Better understand the definition of “empathy” as a leadership capability
- Learn practical tools and techniques for building empathetic leadership
- Explore how to make the business case for empathetic leadership
- Connect and engage with leadership experts and your peers

[Register now](#) for this live virtual event and to receive a link to watch it later on-demand.

HOW TO USE CHAOS TO GROW YOUR FUTURE CAREER

Free Online Webinar with Anna Tsui

Leadership starts from within. Anna Tsui is an intuitive leadership expert and author of *Shadow Magic: Turn Your Fear into Fuel and Create a Prosperous Coaching Business*.

The goal of the webinar is to help:

- Shift thinking to see the opportunities of your current situation
- Identify personal areas of leadership
- Prepare for an uncertain reality

Click [here](#) to access the webinar slides.

WHAT THE PANDEMIC REVEALS ABOUT YOU

by Ron Rosenberg

In many ways, the last few months have led us into a surreal "dreamlike" state, where we may feel like we are wandering around in a blur, trying desperately to return to the "real world" where we know what to expect and how to function.

I've read many articles recently that comment on how the COVID-19 outbreak has brought out the best and the worst in people. These articles cite various examples of selfless sacrifice, alongside cases of selfish ignorance.

I think there might be a little more to it, though.

You see, we've all been thrust into a new reality that's challenging, stressful, and completely unknown. Situations like these don't tend to *change* your basic nature; instead, I think, they *amplify* it.

If people normally demonstrate behaviors that are selfish, inconsiderate, and self-centered, a major redefinition of "normal" will only bring these characteristics to the forefront, where they will influence and inform every decision these people make, and every action they take.

On the other hand, if your past experiences exhibit behaviors that are authentic, considerate, and thoughtful, then your actions during a time of crisis will be helpful, selfless, and *significant*.

The phrase we see everywhere, "we're all in this together," can seem a little cliché - even a bit naive - but in times like these, it's often the small gestures that have the greatest impact. Offering to go shopping for an elderly neighbor, reaching out to your friends, or working with your customers on mutually beneficial alternatives, all help to create the emotional foundation that's absolutely necessary if we're going to emerge successfully into the "new normal."

Ron Rosenberg is an award-winning speaker, author, and coach. He is a nationally recognized expert on marketing and customer service, has authored several books and learning systems, and leads high-level marketing and business development coaching programs. For more about Ron and the services his company offers, click [here](#).

Has your email address changed? Help us keep you informed of Columbia Basin ASQ events and information by updating your contact information and email preferences at <http://www.asq.org/>. Log in and click "My Account" to update your membership record. You can add or make email, address and phone changes in the "Contact" tab, and then click on the "email preferences" tab to be sure you are subscribed to receive future Section communications.

LOVE HAS NO LABELS – EMBRACE AND CELEBRATE DIVERSITY

Before anything else, we are all human. Every day, we have the ability and opportunity to create a more accepting world. Even small acts of inclusion can have a big impact on making others feel accepted.

Love Has No Labels is a movement that was launched in 2015 to promote acceptance and inclusion of all people across race, religion, gender, sexual orientation, age and ability. They believe love is the most powerful force to overcome bias.

We all have implicit biases. Implicit biases are the assumptions, stereotypes, and unintentional actions we make toward others based on identity labels like race, religion, age, gender, sexual orientation or ability. They can be both positive and negative, and they develop over the course of our lifetime through our own experiences as well as internalized messages from family, the media, pop culture, and more.

Our implicit associations are stored in our subconscious — where we do 98% of our thinking. Unfortunately, this means that we may act on our biases without even realizing it. Often, our implicit biases contradict what we think and believe. This can create situations that make it difficult for people to find a job, secure a loan, get a fair trial, or simply go about everyday activities.

The good news is that we can all work to change our implicit biases. Although we can't control the fact that we have them, we can learn about our biases, and identify moments where they change the way we see and interact with people.

It's time to embrace and celebrate diversity and encourage people to come together because, *together*, we can create a more inclusive world. Click here to access the Love Has No Labels [website](#).



10 STORIES GREAT LEADERS TELL

Book by Paul Smith

Every great leader is a great storyteller. However, knowing what stories to tell is more important than how you tell them.

This book explores the journey behind success, and breaks down not just the importance of your company's story but how to craft compelling ones of your own. The stories shared may help aid in decision-making, in making what you say more memorable, and in inspiring others.

Cost is \$16.99. Click [here](#) to sample or to purchase this new book.

LUCAS VIRTUAL TRAINING COURSES

Lucas Organizational Performance Training, based in Richland, offers high-end professional expertise and services. Using Human Performance Improvement (HPI) practices, principals and tools, the team is comprised of business professionals who have spent their careers working in high-risk industries and welcome new and challenging markets. They have provided Conduct of Operations (ConOps), HPI and leadership training and coaching and mentoring to a broad spectrum of industries. They strive to provide experiential, hands-on virtual learning that promotes the retention and use of practical, real-world techniques and tools, improving performance through the elimination of errors and events.

Here is information about a couple of the many **virtual** training courses currently being offered by Lucas, and taught by Jason Brustad (who presented at our February 2020 section meeting).

Navigating Through the Fog of Change: A Human Performance Approach During a Time of Crisis and Uncertainty

1-hour module / \$50

Change and uncertainty are more constant than we think. Uncertain times reveal reality. We need to know the future can't be predicted based on the past. Managing change is an unwritten job description for all. Employees are impact minded and want to be a part of the solution. Proven HPI responses that help us in the workplace include:

- Be mindful of current distractions (to focus on things we can change, not what we can't)
- Ensure we have accurate risk perceptions (risk competent) and don't get over-confident or complacent
- Have a questioning attitude and assess our situations
- Avoid yellow light statements such as "Wash your hands" (success comes more readily when we clarify by stating "Wash your hands with soap and warm water for at least 20 seconds")
- Use pre-job briefings to discuss the new concerns, controls and options available; use post-job briefings to discuss how well they did or did not work
- HPI tools help to manage a changing future by providing consistent results today.

Life, Work and the Distractions That Make Both Difficult: A Fresh Look at an Old Problem

1-hour module / \$50

Learn about life's distractions, how they can negatively affect performance and what you can do to help prevent undesired results from the distractions thrown at us.

The mind is designed to be distracted...it's a survival thing, but one that comes with some side effects. We don't pay attention to boring things. And we constantly scan the horizon for more exciting and important events - the more important the event the more attention we give it. Stress, believe it or not, is important. Stress hurts declarative memory and executive function - thinking that involves problem solving. Stressors

such as fatigue and fear are not necessary to cause error; however, they certainly increase the likelihood of things going wrong. Unfortunately, we may miss a few things along the way. It is important to remember that:

- Attention is a scarce resource and that stressors are not
- Most of us are poor at understanding the difference between actual and perceived abilities
- We tend to be over-confident and often mistake what we should do with what we will do
- We overlook any evidence that things are going wrong
- We forget to fly the airplane, so to speak (Cessna puts this step on their Single Engine Failure Checklist for this reason)
- The reason, or why, is because as humans we get distracted.

To find out more about these and other training currently being offered by Lucas, click [here](#). They can also offer courses based upon the needs of organizations and/or individuals to meet their specific schedules.

SAFE GARDENING TIPS

(from the Centers for Disease Control website)

It's that time of year, and many of us are probably spending more time in our yards and gardens. Gardening can be a great way to enjoy the outdoors, get some physical activity, beautify the community, and grow nutritious fruits and vegetables. Take a few minutes to keep yourself safe and healthy while gardening.

- Put on protective gear as needed, including safety goggles, sturdy shoes, long pants, gloves, insect repellent, and sun screen with sun protective factor (SPF) 15 or higher.
- If you're outside in hot weather for most of the day, make an effort to drink more fluids.
- Make sure your tetanus/diphtheria (Td) vaccination is up-to-date. If it's not, call your health provider to make an appointment to get it.

Stay safe, and enjoy watching those plants and flowers grow!



JUNE IS NATIONAL SAFETY MONTH

From the National Safety Council website

Safety is more critical now than ever these days, and we are all counting on each other to make it a priority.

According to [Injury Facts](#), 169,936 people died from unintentional injury-related deaths in 2017. Most unintentional injury-related deaths [occur off the job](#), often when least expected – during a vacation, while doing chores at home or while driving across town.

The National Safety Council (NSC) encourages everyone to be aware of hazards related to leisure and recreational activities and take proper safety precautions in all they do. Here, in order, are the top causes of unintentional injury and death in homes and communities:

#1: Poisoning - In 2011, poisonings overtook motor vehicle crashes for the first time as the leading cause of unintentional-injury-related death for all ages combined. Poisoning deaths are caused by gases, chemicals and other substances, but prescription drug overdose is by far the leading cause.

#2: Motor Vehicle Crashes - Motor vehicle crashes are the second leading cause of unintentional-injury-related death overall. Impaired driving, distracted driving, speeding and inexperience can cause a life to be cut short in the blink of an eye.

#3: Falls - Falling is the third leading cause of unintentional-injury-related death over all age groups, but it's the #1 cause of death for those 65 and older (but aging, itself, does not cause falls).

#4: Choking and Suffocation - Suffocation is the fourth leading cause of unintentional injury-related death over all age groups, and [choking on food](#) or other objects is a primary cause.

#5: Drowning - Drowning is the fifth leading cause of unintentional-injury-related death over all ages, and the #1 cause of death for children ages 1 to 4, mostly due to children falling into pools or being left alone in bathtubs.

#6: Fires and Burns - Often fires start at night, when family members are asleep. A working smoke alarm will cut the chances of dying in a fire in half.

#7: Natural and Environmental Incidents - Disasters are front-page news even though lives lost are relatively few compared to other unintentional-injury-related deaths. Weather-related disasters claim hundreds of lives per year.

To read the full article, which includes links to additional resources, click [here](#).

COLUMBIA BASIN ASQ MEMBERSHIP

There are 86 members in Columbia Basin ASQ as of June 5, 2020.

2020 COLUMBIA BASIN ASQ LEADERSHIP TEAM January 1 - December 31, 2020	
Section Chair	Jo Haberstok
Secretary	Robert Boykin
Treasurer	Kent Ozkardesh
Audit	Stephen Pottle
Membership Chair	Sam Adams
Certification/Recertification	Patrick Faulk
Nominating Chair	Robert Kuhlman
Webmaster	Steve Prevette
Newsletter Editor	Robert Boykin
Publicity Chair (acting)	Jo Haberstok
Programs Chair (acting)	Jo Haberstok
Social Media Chair	Vacant
Education Chair	Vacant
Community Outreach Chair	Vacant

Publication Information

This newsletter is published on a regular basis to inform members and potential members about Columbia Basin ASQ activities and other news/information that may be of value to quality professionals. To be considered for the next newsletter, input must be received by the 10th of the month.

