

June 3, 2008 Meeting American Society for Quality Columbia Basin Section 614



Tuesday, June 3, 2008

LOCATION: Shilo Inn 50 Comstock Richland Washington

5:30 p.m. - Check in/Networking and no-host cocktail service
6:00 p.m. - Dinner
7:00 p.m. - Presentation

# **DINNER BUFFET:**

- Chicken Dijon
- Honey Roaster Pork Loin with Caramelized Apples
- Garlic Mashed Potatoes
- Green Beans Almandine
- Sweet Biscuits w/honey butter
- Mixed Salad Greens
- Chef's Choice Salads
- Fresh Fruit & Berries Tray
- Assorted Desserts
- Coffee/Tea

## Cost:

- \$ 17 ASQ members
- \$ 20 non-members
- \$ 5 presentation only

Reservations are requested by May 28. Send an email to <u>prevette@owt.com</u> with your name, phone number, company affiliation, and type of reservation, or call Steve at 373-9371.

NOTE: All no shows will be billed unless canceled 48 hours in advance. For more information about ASQ, our section, and other upcoming events, be sure to check our web site at <u>www.asq614.org/</u>.

# "Win All You Can"

# Steve Prevette, CQE Statistician

Are you a winner? Do you thrive on competition? Ever dream of being a contestant on The Price is Right or Wheel of Fortune or Jeopardy?

No matter how competitive or what you perceive your skill level to be, you will likely enjoy – and learn from – the June 3 presentation, which will include a game to be played by all attendees. The game will provide lessons in your approach to competition and winning. Will you actually be able to "Win All You Can"? What might you win? Come and find out!

Steve Prevette has led this session in past college classes and during the twoday Statistics and Performance Measures class. The sessions are always of high energy level and very revealing about the behaviors and beliefs of the participants. Every session develops its own unique twists, yet all follow a common theme with application to our workplaces and our interactions with our work and with others. Important lessons will be demonstrated about positive and negative consequences of competition and cooperation that can be applied to making the whole more than the sum of its parts. Test your skills at winning in this last meeting for the ASQ program year.

The session will be followed by a brief overview of Dr. Deming's System of Profound Knowledge. The four elements of SOPK are: 1) Appreciation for a System; 2) Knowledge about Variation; 3) Theory of Knowledge; and 4) Psychology of People. This was a follow-on to Dr. Deming's well-known 14 Points for Management. We shall see if indeed "94% of the outcome of any organization comes from the processes used, not the people" through new knowledge gained from the Win All You Can Win game and Dr. Deming's theories.

## About the Presenter:

Steve Prevette is a practitioner of Performance Measurement using the theory and tools developed and promoted by Dr. Walter Shewhart and Dr. W. Edwards Deming. He currently works as a statistician for Fluor Hanford in Richland, Washington, where he supports performance indicators in a broad spectrum of subjects, including safety, environment, operations, maintenance, and quality. His customers include the University of Washington, four DOE sites and several Department of Energy contractors. He provides his customers with more than 3,000 charts and files per month. Steve currently serves as Chair of ASQ section 614. He holds a B.S. in Civil Engineering from Virginia Tech, and a M.S. degree in Operations Research from the Naval Postgraduate School.