

**NOTE DATE AND
LOCATION!**

DATE:

**Tuesday
September 10, 2019**

LOCATION:

Permobil
2701 West Court Street
Pasco, Washington

(509) 586-6117

TIME:

5:45 p.m. Check-in

6:00 p.m. Tour Begins

NOTE: There is no charge for this site visit, but space is limited so please make your reservation as soon as possible.

Reservations are due September 4. E-mail 0614asq@gmail.com with your name, member status and contact information.

Safety Note: Closed-toe shoes must be worn.

Safety glasses and ear plugs are also required through a portion of the tour; these will be provided for participants.

For more information about our ASQ section and other upcoming events: www.asq614.org/

“Quality and Customer Service are Key”



Site Visit

Permobil Manual

2701 West Court Street – Pasco

Permobil team members take a personal approach to wheelchairs and seating systems. This is a bold statement that speaks to the history of their companies and to their combined strength in the complex rehabilitation industry.

It means every product they create is inspired by the real lives of people with disabilities. It means each team member strives every day to solve the challenges of mobility, comfort and safety - challenges their customers face every day. And it means that no matter what customers are striving for, they are there to support them, using the latest technologies and their own ingenuity. Why? Because they believe everyone has the right to the same standards, and that what a person is capable of should never be a question of ability.

The Permobil facility in Pasco began as a branch of Sandvik Special Metals that focused on building custom products out of titanium. After a couple of years, TiSport spun off into its own company and began to grow as a business by specializing in bike frames, golf club shafts, and titanium wheelchair frames. Eventually they made the decision to change their brand to TiLite and focus on manual wheelchair frames full time. As it turns out, this was not only a great decision for TiLite, but also a great decision for thousands of manual wheelchair users all over the world. With the tag line *The Ultimate Ride*, TiLite spread like wildfire in the industry due to its high quality, innovative products, and durability. In 2014, Permobil, one of the global leaders in power wheelchairs, acquired TiLite. Permobil created a branch of their company called “Permobil Manual,” which the TiLite brand now lives under.

Manual Products has a focus on creating an “avalanche” of new products that will provide users with the absolute best experience possible. They are working on new supply chain strategies, entirely new product offerings, product updates, and improving interaction with third-party accessories and devices. This has required rapid development in their quality and regulatory processes. Not only do they focus on product quality, but they also have to ensure fulfillment of all legal requirements for the manufacture of medical devices. They are currently pursuing ISO13485 certification (QMS for Medical Devices). Their quality system is governed under 21 CFR 820 by the FDA along with various other governmental standards throughout the world.

Join us on Tuesday, September 10, for a special tour at the Pasco facility, where we will learn more about the company’s history, culture, teamwork, safety and quality philosophies.