

**DATE:**

Wednesday  
October 18, 2023

This is a virtual/online (MS Teams) meeting. Log-in information will be provided on the registration confirmation email.

**Time: 6:00 to 7:30 pm PDT**

Welcome & Introductions will begin at 6 pm, followed by the presentation and Q&A

**Cost: Free for ASQ members and non-members**

To register for this online/virtual meeting, please RSVP with your name, email, ASQ affiliation (member and section, or non-member), to [Denise](#) by October 15 for planning purposes and to receive RU credit following the meeting.

Attendance at this meeting earns RUs toward ASQ recertification.

For more information about our ASQ section and other upcoming events: [www.asq614.org/](http://www.asq614.org/)

## The Practical Side of Risk Management



**Denise Clements, CMQ-OE**  
Vice President,  
Quality Director Americas, AECOM

Managing risks is a daily activity that we all do – sometimes without thinking about it. For example, how many of you use your seat belts while driving? This is a risk mitigation activity to help you get to your end destination in a safe manner.

While we do some risk management activities without much thought, this month's meeting will discuss four steps (assess, plan, document, and evaluate) to a risk management approach using practical approaches that can be used on the simplest or most complex of projects or activities.

Success in risk management relies on collaborating with everyone involved with the activity and always being sure to consider "what could go wrong."

Our session will include an overview of how to manage risks, followed by a brainstorming session to complete our own risk register.

Please join us to discuss and learn more about the practical side of risk management.

*About the speaker: Denise Clements is the Vice President, Quality Director Americas, for AECOM. She also sits on the Global Integrated Management System (IMS) Steering Committee representing the global Design & Consulting Services Business, which implements, maintains, and improves the various components of AECOM's operations, providing a common global system for use on all AECOM projects.*

*Denise's career began as a mechanical engineer in the nuclear industry. Later, as part-owner of a small engineering-fabrication firm, she developed its nuclear quality assurance program compliant with ASME NQA-1 and managed the fabrication shop operations. Shortly after joining AECOM in 2000, Denise was named Chief Quality Officer for one of AECOM's early operating companies, DMJM Holmes & Narver. In that role, she successfully introduced the first ISO 9001-certified quality management system for the company. In subsequent years as operating companies merged and dissolved and AECOM grew not only organically but also by acquisition, she successfully led multiple mergers of disparate quality management systems into a coherent whole, all while maintaining the ISO 9001 certification. Denise also worked with AECOM developers to program systems for streamlining project management workflows, internal auditing through online tools linked to the financial system for analysis, and a supplier prequalification tool.*