

Black & Veatch Corporation is a leading global engineering, consulting and construction company with the mission of Building a World of Difference®. By advancing the frontiers of knowledge, we provide our clients with reliable solutions to their most complex challenges, thereby helping improve and sustain the quality of life around the world.

Founded in 1915, Black & Veatch specializes in infrastructure development in energy, water, telecommunications, federal, management consulting and environmental markets. We offer leading experience in the market segments we serve, understanding our clients' businesses and objectives, and having the financial resources sufficient to execute and sustain projects from the most basic to the very complex.

Please visit us at www.bv.com to learn more about our company.

Job description

Director – Quality Management Services

It is the function of the Quality Management Services Department to actively develop, promote and continuously evaluate the effective implementation of Black & Veatch Federal Service Division policies, procedures, and work instructions in the support of projects and division operations. This position is responsible for the management, oversight, validation/verification of implementation, effectiveness, suitability and adequacy of the Black & Veatch Federal Services Division Enterprise Management Program and the resources needed for implementing and verifying the program. Position can be held in Overland Park, Kansas or Reston, Virginia.

Policy establishment duties:

- *Directs development and maintenance of quality policies, programs, and procedures.
 - *Resolves policy issues relating to the application of quality assurance/control principles.
 - *Champions continuous improvement efforts. Identifies and assesses improvement opportunities which will add value. Proactively supports, encourages and facilitates staff to engage in continuous improvement activities.
 - *Participates as member of the Corporate Quality Council.
 - *Participates as member of Executive Quality Steering Committee.
 - *Supports corporate quality initiatives, policies, corporate instructions and business practices.
 - *Participates in division strategic planning efforts.
- Oversight and Implementation of business and operations functions within the FSD
- *Proficient in the development and presentation of process oriented policies, procedures, and working instructions.
 - *Monitors and reports on the application of division quality principles and procedures in all aspects of project execution; takes action as appropriate to ensure the desired level of quality.
 - *Schedules and plans division independent internal audits/surveillances.

- *Determines and develops the annual audit schedule.
- *Leads or participates in independent internal and external audits/surveillances.
- *Develops and maintains the Quality web portal.
- *Assures availability of Quality training for all Federal Service Division professionals and projects/programs.
- *Conducts division training on quality management program and application.
- *Assures The Enterprise Management Program is ISO9001 compliant.
- *Assesses and supports implementation of continuous improvement initiatives.
- *Implements Safety, Quality, Ethical Standards, Lessons Learned, and performance management processes in accordance with Division policies, procedures, and work instructions.

Department Management Duties:

- *Responsible for supervision, hiring, discipline, pay administration, annual reviews, mentoring and career development of quality staff professionals.
- *Monitors and takes appropriate action, and reports on department workload and staffing needs in relation to established billable rate goals.
- *Develops and monitors department budgets and resource loading.
- *Approves assignment of department staff to work on proposal and project teams.
- *Directs and executes department recruiting efforts and hiring.
- *Approves department training needs and administers department overhead budgets.

Travel - 25%

Black & Veatch is an Equal Opportunity Employer M/F/D/V.

Job Requirements:

- *Principles, practices, techniques, and theories of quality process auditing.
- *Principles, practices, techniques, and theories of enterprise management systems and benchmarking
- *Techniques relating to quality assurance and quality control programs and procedures.
- *Design-build quality assurance and quality control functions.
- *Engineering, design, procurement, and construction principles.
- *Construction inspection, tests, and methods.
- *Ability to understand instructions; reason and make good judgments; verbal, numeric, and spatial aptitudes; perception of detail in verbal or tabular materials; analytic and problem solving abilities; precision; memory; and initiative. The nature of the work may be fast paced.
- *Ability to direct the work of others, provide objective feedback regarding performance.
- *Ability to address disciplinary matters and implement an ongoing professional plan for assigned staff.
- *Ability to estimate, measure, and compute volumes of work completed.
- *4 year degree in Engineering, Management, Quality, or Business
- *Certified Lead Auditor: ISO

Previous Experience:

15+ years experience in operations, engineering design, management and Quality Assurance or Quality Control management, policy development and audit experience. Experience with federal agency prime contracts highly desirable.

Every project, every day, we are ***Building a World of Difference***®. For more than 90 years, we have operated on the rock-solid belief that engineers have a responsibility to use their talents to improve how people work and live. To make an impact on the world. To create value for everyone whose lives we touch. This is what *Building a World of Difference*® means at Black & Veatch.

If interested in this position, please contact Theresa Bridges at 913-458-2273 or bridgest@bv.com. You can also apply for this position under the careers section on www.bv.com. Look for requisition 046751.