

# Dennis R. Arter, FASQ, CQA



Mr. Dennis Arter is an auditor, author, and trainer. He instructs large and small firms on how to use the power of audit to achieve improvement. Dennis has served clients in the fields of government, manufacturing, chemicals, energy, food, research, aerospace, finance, medical devices, pharmaceuticals, and health care. He has been in the quality profession since leaving the American submarine service in 1975. First hand exposure across many manufacturing and service sectors has given him an enhanced perspective of how organizations function and where the future is taking them.

Mr. Arter has presented his course on quality auditing to over 10,000 people since 1980. He is the author of the classic text *Quality Audits for Improved Performance*, an ASQ Quality Press best-selling publication. Dennis is an ASQ Fellow and former Board member. He was an active participant in the worldwide effort to revise the ISO 9000 series of standards in the late 1990s. He was co-chair of the 2<sup>nd</sup> and 3<sup>rd</sup> China-America Conference on Quality in Beijing and Shanghai. He chairs the 4<sup>th</sup> conference for 2012 in Xiamen.

Over the last several years, Mr. Arter has researched three major forces affecting the quality profession: artificial general intelligence, climate change, and integrated management systems. He has presented this research to audiences in North America, Africa, and Europe.

Arter received his B.S. in biochemistry and is a professional engineer. He was on the team that developed the ASQ Certified Quality Auditor program and holds a CQA charter certificate. He resides in the State of Washington, USA, with his wife of 40 years. He is a grandpa and enjoys computer networking and open source software.

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