

CHAIR'S CORNER – Time Waits for No One

by Jo Haberstok

The times they are a-changin'...

If I could put time in a bottle...

I've had the time of my life...

As time goes by...

Time after time...

For the good times...

If I could turn back time...

Does anybody really know what time it is?



Does it sound like maybe I've become a little obsessed with *time* this month? Well, actually this is a lead-in to get *you* interested in time management skills. Because that's what our May 14 speaker, Paul D. Casey, will be talking about.

No matter how much I love to sing "Ti-i-i-me... is on my side (yes it is)" it often doesn't feel that way. I will think I have plenty of time available – to get a project completed, to get packed for a trip, to get to an appointment – and then I somehow find myself rushing at the last minute. Does this happen to you, too? When we feel rushed, we can also feel stressed or anxious, and none of this is good for us. Stress and hurrying can lead to unsafe actions or situations. Not to mention unhappy bosses, friends and family.

As I'm sure Paul will remind us, there is plenty of time available to all of us. Everyone has the same 24 hours available every day. That's 1440 minutes (or 86,400 seconds). We just have to figure out how to plan and organize our use of that time.

I hope you will be able to join us for the May 14 meeting. Oh, and did I mention that we will be giving away a copy of Paul's book *Maximizing Every Minute*? If you are one of the first 15 people to RSVP for the meeting, your name will be entered in the drawing. (Let's see how many people actually read my articles!) The book will also be available for purchase that evening.

Switching gears a bit...Our April 9 dinner meeting was well attended and the feedback was pretty positive. We were at a new venue, and the quick and friendly service, good food and knowledgeable speakers more than made up for a couple of facility issues. I thank everyone who attended for completing the feedback forms, as we value and review them for use in planning future meetings and activities.

Ain't it funny how time slips away? Until next month!

- Jo

Ethics – It is Mixed in With Everything We Do

by Robert Boykin

According to the Ethics & Compliance Initiative's 2018 Global Benchmark on Workplace Ethics, listed in a Michigan State University informational offering, 30% of employees in the U.S. personally observed misconduct in the past 12 months, a number close to the global median for misconduct observation. This number suggests you will likely encounter ethical dilemmas in your workplace. Following are five ethically questionable issues you may face in the workplace, which could permeate employee relations, business practices, and operations.

Unethical Leadership – Studies indicate that managers are responsible for 60% of workplace misconduct. The abuse of leadership authority is an unfortunate reality.

Toxic Workplace Culture – With the current emphasis in many organizations to hire for "cultural fit," a toxic culture can be exacerbated by continually re-populating the company with like-minded personalities and toxic mentalities.

Discrimination and Harassment – This ethical dilemma can be encountered in more subtle ways, from seemingly "harmless" off-color jokes by a manager to a more pervasive "group think" mentality that can be a symptom of a toxic culture.

Unrealistic and Conflicting Goals – Unrealistic objectives can spur leaders to put undue pressure on their employees, and employees may consider cutting corners or breaching ethical or legal guidelines to obtain them.

Questionable Use of Company Technology – While this may feel like a minor blip in the grand scheme of workplace ethics, the improper use of the internet and company technology is a huge cost for organizations in lost time, worker productivity and company dollars.

Not all ethical breaches are as dramatic as those that make headlines, but all ethical violations are wrong nonetheless. If you find yourself faced with an unethical situation or leader, think about what you value most as an individual and as a professional to guide your response. Knowing when to say when can be a personal ethical dilemma unto itself. While it's crucial to speak up when witnessing unethical behavior, the greater the risks to the company or your direct manager, the greater the pressure you may feel to go along with or ignore the behavior, especially if blowing the whistle could put your career in jeopardy.

Using euphemisms to dilute the severity of unethical behavior, avoiding addressing the behavior, or rationalizing that "most" employees are going along with the breach anyway are practices that can fester, driving out good employees, ruining careers and putting a company at risk. If you find yourself working in a culture that accepts and even facilitates unethical behavior, or resorts to professional retaliation when these issues are brought to light, you'll have to decide whether to stay and condone your company's practices or if it's time to go.

Be well and be safe.

- Robert

May 14, 2019
American Society for Quality
Columbia Basin Section 0614

**NOTE DATE, LOCATION AND
TIMES:**

Tuesday
May 14, 2019

LOCATION:

Joker's Event Center
(aka Atomic Bowl/Comedy Club)
624 Wellsian Way
Richland, Washington

5:30 p.m. - Check in/Networking
(wine/beer available for purchase)

5:45 p.m. – Place dinner orders
(everyone orders from the
restaurant [menu](#) and pays
individually)

6:00 p.m. – Dinner

6:30 p.m. - Presentation

**NOTE: If planning to order food,
please try to arrive by 5:45 to
allow adequate time for everyone
to be served and eat dinner prior
to the presentation start time.**

Cost:

No charge for ASQ members or
guests ordering dinner

\$5 presentation only

Please RSVP by May 8 for planning
purposes.

E-mail 0614asq@gmail.com
with your name, contact
information, and type of reservation
(dinner and presentation, or just the
presentation).

Attendance at this meeting earns
0.5 RUs toward ASQ recertification.

For more information about our
ASQ section and other upcoming
events: www.asq614.org/

“Time Management Made Easy”



Paul D. Casey
Author & Influencer
“The Calendar Coach”
Growing Forward Services, LLC

“Time is more valuable than money. You can get more money, but you cannot get more time.” - Jim Rohn

In the introduction to his book, *Maximizing Every Minute*, Paul Casey admits that he can be more than a little obsessive about time management. His computer calendar is color-coded and scheduled to 15-minute increments. He schedules appointments with himself to keep his productivity on track. He doesn't even like the term “time management” because he sees time as an equal opportunity employer, with the management of priorities being the real issue.

Everyone makes time for the things they want to do, for what is most important to them. If you have a favorite sports team or television show, you can usually find a way to get to the game or watch or record the show so you won't miss it.

Most people like the feeling of accomplishment that comes from being able to check off completion of “easier” tasks, both at work and home, so we may let the more complicated (and usually most impactful) tasks slide to later in the day; then we get to the end of the day and realize the bigger items didn't get done, so they get bumped to the next day. Without a clear focus, this can become a vicious cycle.

The issue with managing our time is lack of direction and intentionality. The wave of busyness we all experience could dictate every moment of our work and personal lives if we aren't intentional about where we dedicate our limited time. Sure, there are crises to deal with and unexpected time drains but, for the most part, you have control over your calendar. You are constantly determining what gets your focus and what gets your leftovers. Your personal values play a big part in how you manage your time.

Join us May 14 to learn more about time management from Paul:

- The two things you must manage your time around
- What on your to-do list you should work on first
- Why a daily preview will provide peace of mind
- What Eating the Frog and Being a Buffalo have to do with beating procrastination
- Biorhythms, multi-tasking, interruptions ...and more!

About the presenter: Paul D. Casey has been professionally speaking for over 20 years and is known as a leading authority on leadership and personal growth. With a Master's Degree in education, his career to date includes roles as an educator/administrator and Chief Operating Officer in five non-profit organizations. Paul is an ACC-certified coach with the International Coaching Federation and a member of the National Speakers Association. He recently was awarded Solopreneur of the Year by the West Richland Area Chamber of Commerce. Through Paul's company, Growing Forward Services, he has partnered with corporate and individual clients to transform visions, habits and lives. He contributes daily inspirational growth messages on local radio and via social media (@growingfwd). Paul is the author of three books: *The Static Cling Principle*; *Maximizing Every Minute*; and (his newest book), *Leading the Team You've Always Wanted*. A past president of Leadership Tri-Cities, Paul currently volunteers as Chapter Chair of Mid-Columbia SCORE.

ISO AND AUDITING RESOURCES APRIL ASQ MEMBER GIFTS

Auditing is an important part of a quality organization. It helps ensure that systems are optimized to meet goals and also that they are continually being improved upon to stay competitive in the marketplace.

This month's free member gifts from ASQ are all about auditing and ISO:

- Complete eBook – *Cracking the Case of ISO 9001:2015 for Service*
- Multiple expert webcasts – including a three-part series on implementing a QMS, EMS, or OH&S Management System
- ASQTV videos – *ISO 9000 and Audits, Enhancing Quality Through Improved Quality Reports, and Effective Business Systems Through Well-Defined Auditable Process*
- Downloadable resources – including 29 downloadable templates, tools, and guides, as well as multiple feature articles and industry case studies

And those are just a few of the free items...so be sure to sign in and [access](#) your member gifts before April 30.

ARE YOU ACTIVE IN myASQ?

The myASQ platform was designed and implemented to offer members accessible, timely and relevant solutions, meaningful networking, and interaction with like-minded quality professionals. It is a centralized, online source designed to support members in learning and using quality tools.

If you have an ASQ.org account, you automatically have access to my.asq.org through the same login; on your first visit to my.asq.org, you will need to log in to be recognized.

Not many Columbia Basin section members are currently members of the myASQ community. If you have not already done so, please take a few minutes to log in, create a profile, and explore.

While at this time our section communicates with members through our own website, where we also post our monthly newsletters and information about upcoming programs and other events, in the not-too-distant future it is expected that such information will be migrated to the myASQ platform.

One of the key benefits of the myASQ community is the ability to expand your network and connect with others. The member directory and connections are exclusive member benefits. Other benefits include access to ASQ news and discussions on a number of quality-related topics.

For more information, check the FAQs page [here](#).

2019 WORLD CONFERENCE ON QUALITY & IMPROVEMENT

Still trying to decide if you want to attend WCQI in Fort Worth, Texas, this year? If you've never been to one of these conferences, you may be wondering what's in it for you.

Well, the short answer is ... a LOT! Last year's conference was so successful that **97%** of the 2018 attendees said they would recommend it to a colleague.

Why? Because of the incredible learning opportunities and sessions packed with practical ideas and real-world solutions.

You can experience some of what attendees were raving about by viewing a few of the top-rated sessions from last year's [World Conference on Quality and Improvement](#). Click each title there to view and download complete session recordings.

View the 2019 [Schedule at a Glance](#) to plan your sessions for this year's conference.

To register for WCQI 2019, click [here](#).

CERTIFICATION EXAM DEVELOPMENT PROCESS by Scott Mitson, Section Membership Chair

I recently participated in an email interview with Carmen O'Neill, ASQ's Psychometrician, who oversees certification exams and the exam development process. Carmen has been a member of ASQ for over 18 years, and grew up on the west side of Washington State on the Kitsap Peninsula.

A psychometrician is someone who practices the science of educational and psychological measurement, or in other words, testing. Psychometricians measure the validity, reliability, and fairness of an exam program, and are an integral part in the process of creating valid and reliable language tests.

During the interview, Carmen identified that she oversees all of ASQ's certification exams, structure/statistics and overall quality of the exams. All ASQ members are able to participate in exam development as long as they are certified in whichever exam they want to help with. Carmen also said there is always a need for volunteers to assist in the approximately 22 exam development workshops that are conducted yearly. Approximately 260 volunteers have assisted in this effort.

If you would like to get involved in the exam development process too, contact [me](#). Maybe we can get you started in the right direction!

QUOTE OF THE MONTH

"Show respect even to people who don't deserve it; not as a reflection of their character, but as a reflection of yours."

~ Dave Willis

UPCOMING ASQ CERTIFICATION EXAMS

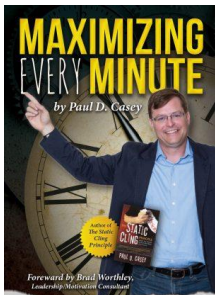
Be sure to submit your application by May 10 if you are interested in any of the following ASQ certification exams:

- Certified Six Sigma Green Belt
- Certified Quality Improvement Associate
- Certified Quality Process Analyst
- Certified Quality Auditor
- Certified Calibration Technician
- Certified Quality Engineer
- Certified Software Quality Engineer
- Certified Pharmaceutical GMP Professional

The testing window for these certifications is June 7-23, 2019. Remember, ASQ members save \$100 on the certification exams! For more information about ASQ certifications, click [here](#).

MAXIMIZING EVERY MINUTE

Book by Paul D. Casey



Time is one of the limited resources we have. Want to learn how to stretch your day to be the most productive you have ever been?

In *Maximizing Every Minute*, author Paul D. Casey shares his top strategies for planning your days in advance, for making time commitments with yourself, not wasting energy as you stay focused on your priorities, and getting your clear, attainable goals done every day.

The book will be available for purchase at our May 14 dinner meeting, and you can also get the author to sign it!

If you're not able to attend the meeting, click [here](#) to purchase online. Cost is \$12.

THE POWER OF POSITIVE SUMMIT

Free – Online – April 22-28

Put the Power of Positive to work for you. Sign up for best-selling author/speaker Jon Gordon's event to learn from more than 30 elite speakers, including bestselling authors, top leaders, NFL/NBA/College players/coaches, and more.

Each speaker will share a short video message, which includes actionable advice that will help you to stay positive, overcome challenges and make a greater difference. Speakers include Jon Gordon, Daniel Decker, Rachel Hollis, John Maxwell, Sean McVay, Darleen Santore, Tony Dunby, Dabo Swinney, and more.

Check out all the planned speakers and sign up for access [here](#).

ELITE CONSTRUCTION COMPUTER GIVEAWAY

Open to local high school seniors – applications due April 30

Having the right tools matter. Elite Construction, a commercial general contractor based in Pasco, will be giving away new laptop computers to six college-bound high school seniors.

The giveaways is open to all high school seniors currently attending school in Kennewick, Richland, Pasco, Kiona Benton, Prosser or Grandview School Districts. Applicants must be enrolled to attend college in the fall of 2019.

See contest rules and enter by clicking [here](#). Entries must be received by April 30. Winners will be announced May 31.

GUERRILLA MARKETING: THE ELEVATOR SPEECH FOR YOUR BUSINESS

Free SCORE Presentation – April 24 in Kennewick

It is crucial when starting a business (and growing it) that you be able to answer the question "What are you up to these days?" in a way that everyone will know exactly what your business is and will then want to ask you more questions.

Presenter Lynn Stedman knows firsthand the challenges of engaging potential clients in a short amount of time in order to turn them into customers.

The Elevator Speech is designed to be given in the time it takes you to travel a short distance between floors in an elevator. Short – informative – and interesting.

The presentation will be held on April 24 from 4:30 to 8:30 p.m. at the Bechtel Board Room, 7130 W. Grandridge Boulevard, Suite A, in Kennewick. For more information, contact Janice, Mid-Columbia SCORE, at 509-736-1000, ext.236.

CHAPLAINCY HEALTHCARE FUNDRAISER

April 27 in Richland

The 3rd annual "HeART of Healing" benefit for Cork's Place will be held Saturday, April 27 from 6 p.m. to 9 p.m. at the Uptown Theater in Richland. Featuring original artwork by local children and teens, there will also be auctions and a raffle, beverages, hors d'oeuvres, testimonials, and music. Proceeds support the Chaplaincy's Cork's Place, which provides free grief care services for children, teens, and families.

Tickets are \$60 per person. For more information, click [here](#). Additional information about Chaplaincy Healthcare and other services they provide can be viewed [here](#), or call them at 509-783-7416.

VOLUNTEERS NEEDED FOR MOCK INTERVIEWS AT CHIAWANA HIGH SCHOOL

May 2 in Pasco

Chiawana High School in Pasco is conducting Spring Mock Interviews with students on Thursday, May 2. This is the culmination of the career unit for Chiawana's Financial Literacy course. The purpose of this is to give students experience with the interview process so they will be more successful in obtaining a job. Throughout the career unit, students choose a job related to their career interests to research. All jobs are entry level or semi-skilled positions. The student's resume, cover letter, and job application are created, matching up with their career interest.

Community volunteers are needed to conduct mock interviews and provide both verbal and written feedback to the students. There will be about 175 students taking part in the interview process. Volunteers are needed for one or more of the following shifts on May 2:

7:30 a.m. - 9:00 a.m.

8:53 a.m. - 10:00 a.m.

11:40 a.m. – 12:42 p.m.

12:48 p.m. – 2:00 p.m.

If you would like to volunteer, or for more information, [email Nancy](#) or call 509-543-6786, ext. 5530. Volunteers will be required to complete an application and indicate which session(s) they can assist with. Snacks will be provided.

TURN UP THE SOUND!

PASCO CINCO DE MAYO FESTIVAL

Culture. Unity. Community. Since 1989, Downtown Pasco has been celebrating Cinco de Mayo.

The mission of the local Cinco de Mayo Festival is to raise spirits by providing unforgettable family friendly experiences that demonstrate pride in our culturally diverse community. Get involved by participating in events, volunteer to help out, or just come and enjoy the festivities!

Nuestra Belleza is a scholarship program to help young women pursue higher education; the final pageant is scheduled for April 28. Cultural Night ("Noche Cultural") is May 1.

There will be a horse dancing tournament, the largest in the state that kicks off with qualifying rounds in Pasco on May 3, with the Championship Round on May 5 in Sunnyside as part of their Cinco de Mayo festivities.

The annual lighted night parade is scheduled for May 3 in downtown Pasco. The Saturday Festival starts at noon and includes numerous food and other vendors as well as live entertainment. Admission is free and all are welcome.

For more information, check the website [here](#).

WHAT DOES YOUR COACHING STYLE SAY ABOUT YOU?

Free Online Webinar – May 2

The way coaches interact with people varies from one coach to the next. This is because each coach has different personality characteristics that influence the way they interact with others. Knowing about those characteristics inherent in your personality is key to the coach-coachee interaction, the formation of an effective relationship, and the results he or she obtains.

This free webinar on May 2 from 2 p.m. to 3 p.m. (ET) may help you find out what your coaching style says about you. With knowledge of your coaching style, you can better understand why they behave the way they do, learn how to adapt their behavior to improve interpersonal relationships, develop rapport, and ultimately, become more effective coaches.

The webinar is sponsored by HRDQ-U, a free learning community for anyone who shares a passion for training and performance improvement. For more information and to register for the webinar, click [here](#).

NATIONAL SMALL BUSINESS WEEK VIRTUAL CONFERENCE

May 7 & 8 – Online & Free

The National Small Business Week Virtual Conference, hosted by the U.S. Small Business Administration (SBA) and SCORE, is May 7 and 8 from 11 a.m. to 5:30 p.m. ET. This free online event offers exclusive educational webinars, mentoring sessions, networking opportunities and downloadable resources. Hear from industry experts including Visa, Constant Contact and Square about the latest business trends and best practices.

Live webinars include:

- U. S. Economic Outlook and its Impact on Small Businesses
- Making Sense of Online Marketing: A Simple Checklist for Success
- How to Do Business with the Federal Government

All you need to participate in this virtual event is a computer or mobile device with speakers/headphones and an internet connection. [Register now](#) to get the best parts of an in-person conference – without the steep price tag or the hassle of traveling.

CAN PROCRASTINATION BE PUT OFF?

by Cate Chapman

Is procrastination about time management or feelings?

It's the latter, according to Tim Pynchyl, a psychology professor at Carleton University in Ottawa, who says that procrastination usually occurs as we try to manage negative feelings around performing a certain task. That's because, from an evolutionary standpoint, we're built to prioritize short-term needs over long-term ones. The problem is, putting off the necessary spawns negative feelings of its own, such as stress.

How to cope with these and perhaps slay procrastination in the process? A few ideas:

- Try self-forgiveness and self-compassion
- Focus on the rewarding aspects of completing a dreaded task or only on the next action needed to do so
- Make the act of procrastinating more inconvenient (e.g., delete those social media apps).

Cate Chapman is the news editor at LinkedIn, where she helps drive business coverage. She is an editor and writer who has covered economics, finance and companies for digital and print as well as creating thought-leadership for other platforms.

COURAGEOUS CONFIDENCE CONFERENCE

May 8 in Pasco from 8:30 a.m. to 12:30 p.m.

Would you like to improve your self-confidence? To be able to make a bigger difference at work, in your relationships, and the community?

Check out this half-day conference on May 8. Speakers include Isaac Butts of Wake Up Nation, Cynthia Marquez of Cre8tive Thinking, Heather Boynton of Ascent Solutions, and Paul D. Casey of Growing Forward Services.

After attending the conference and applying what you learn, you will be better able to:

- Communicate with confidence in your relationships
- Manage your emotions to portray a confident exterior to others
- Understand your unique personal value and self-worth
- Live intentionally on your own terms

The conference, which includes refreshments and lunch, will be held at the Dickey's Event Space, 6627 Burden Boulevard, Suite C, in Pasco. Save \$10 off the registration fee of \$89 by signing up by April 24. For more information and to register, click [here](#).

We're on Facebook!

Follow us at [ASQ Columbia Basin Section 0614](#).

TRI-CITIES WORLD RECORD BASKETBALL SHOOT & STREET FAIR TO BENEFIT SAFE HARBOR AND SECOND HARVEST

May 11 – Kennewick

As a thank-you to the community and as a way of encouraging health and physical activity for local youth, a fun event is being held on May 11 from 9:30 a.m. to 5:30 p.m. at Kennewick High School. An attempt will be made to break the Guinness World Record for the largest game of basketball bump/knockout. There will also be a street fair, with local food trucks, beverages, small business vendors and entertainment.

Everyone is invited to participate. No charge for the street fair or to watch the competition; there is a \$5 registration fee for those who wish to participate in the attempt to break the world record. Sponsors are needed as well, as the event will benefit Safe Harbor and Second Harvest, allowing them to continue their transformative programs for those in need.

For more information, click [here](#).

EARTH DAY 2019 AND RELATED ACTIVITIES

Earth Day 2019 is officially celebrated on April 22, with many people and organizations holding events through the month of April.

This observance arose from an interest in gathering national support for environmental issues. In 1970, San Francisco activist John McConnell and Wisconsin Senator Gaylord Nelson separately asked Americans to join in a grassroots demonstration. McConnell chose the spring equinox – March 21, 1970 - and Nelson chose April 22.

Millions of people participated, and today, Earth Day continues to be widely celebrated, mostly on April 22. Common Earth Day activities include planting trees, cleaning up litter, or simply enjoying nature through hiking, gardening, or taking a stroll in a local park.

What are *you* doing to celebrate this year? Here are some ideas from [GoGreenTriCities](#):

Recycle. Click [here](#) for recycling information in the Tri-Cities area.

Reduce the amount of garbage you generate this month. How? Look inside your trash can... what are you throwing out that can be recycled, donated or composted? What are you buying that could mean less trash? Reduce those disposable single-use items, like paper plates, single use bottles and containers, etc.

Reuse. Repair, repurpose, trade, and/or buy with reuse in mind. Bring your own bag (BYOB) when you shop, donate used clothing to thrift stores, buy used/repurposed items whenever possible.

These are things we can be doing year-round – it's not limited to just one month of the year. For more ideas check out GoGreenTricities' [Community Guide](#) and [How-To](#) information online.

SPRING CLEAN DAY

April 27 in Pasco

Looking for a fun family activity to celebrate Earth Month?

Chiawana High School in Pasco invites everyone to Spring Clean Day on April 27 from 9 a.m. to noon at the school.

Help clean up the school yard there and at nearby Livingston Elementary. Prizes will be awarded throughout the event. There will also be free food, drinks, music and fun for all.

SPRING INTO SUMMER FUN RUN

April 27 in Richland

The Tri-City Court Club is teaming with Waddell & Reed, Yoke's Fresh Market, and other sponsors to get everyone outside for some healthy exercise and to raise some money for a good cause. The 5K event starts at 9:30 a.m. on April 27 at Columbia Point Marina in Richland. All proceeds will benefit the Seattle Children's Hospital Guild.

The Spring into Summer Run is a flat and fast 5K. There will also be a one-mile fun run. Following the runs, there will be a barbecue lunch and family festival in the park. Come out and help support a worthy cause.

THE POWER OF A POSITIVE TEAM

Jon Gordon Webinar Replay

Want to learn how to build trust and enhance a team's creativity, accountability and performance?

A special audio release of "The Power of a Positive Team" webinar with Jon Gordon and his Lead Consultant, Amy P. Kelly is now available at no cost.

The presentation covers:

- The principles, practices and characteristics that make great teams great and identify what your team must do to improve and grow together
- How to create alignment and clarity to ensure that everyone is working toward the same vision and mission
- Practical solutions to confront, transform and remove negativity from your team

Check it out on [YouTube!](#)

Has your email address changed? Help us keep you informed of Section 0614 events and information by updating your contact information and email preferences at <http://www.asq.org/>. Log in and click "My Account" to update your membership record. You can add or make email, address and phone changes in the "Contact" tab, and then be sure to click on the "email preferences" tab to be sure you are subscribed to receive future Section communications.

COLUMBIA BASIN ASQ MEMBERSHIP

There are 93 members in Columbia Basin ASQ as of April 5.

2019 COLUMBIA BASIN ASQ LEADERSHIP TEAM January 1 - December 31, 2019	
Section Chair	Jo Haberstok
Secretary	Robert Boykin
Treasurer	Kent Ozkardesh
Audit	Stephen Pottle
Membership Chair	Scott Mitson
Certification/Recertification	Patrick Faulk
Nominating Chair	Robert Kuhlman
Webmaster	Steve Prevetie
Newsletter Editor	Robert Boykin
Publicity Chair (acting)	Jo Haberstok
Programs Chair (acting)	Jo Haberstok
Social Media Chair	Vacant
Education Chair	Vacant
Community Outreach Chair	Vacant

Publication Information

This newsletter is published on a regular basis to inform members and potential members about Columbia Basin ASQ activities and other news/information that may be of value to quality professionals. To be considered for the next newsletter, input must be received by the 10th of the month.

