



September 16, 2008 Meeting
American Society for Quality
Columbia Basin Section 614



Tuesday,
September 16, 2008

Change Management and the Control Imperative

LOCATION:

Shilo Inn
50 Comstock
Richland, Washington

5:30 p.m. - Check in/Networking
and no-host cocktail service
6:00 p.m. - Dinner
7:00 p.m. - Presentation

DINNER BUFFET:

- Chicken Dijon
- Honey Roaster Pork Loin with Caramelized Apples
- Garlic Mashed Potatoes
- Green Beans Almandine
- Sweet Biscuits w/honey butter
- Mixed Salad Greens
- Chef's Choice Salads
- Fresh Fruit & Berries Tray
- Assorted Desserts
- Coffee/Tea

Cost:

\$ 17 ASQ members
\$ 20 non-members
\$ 5 presentation only

Reservations are requested by Sept 11.
E-mail panda_2@charter.net with your name, phone number, company affiliation, and type of reservation, or call Alvin at 371-2221.

NOTE: All no shows will be billed unless canceled 48 hours in advance. For more information about ASQ, our local section, and other upcoming events, please check our web site at www.asq614.org/.

Joe Estey Prolepsis Training



Clichés about CHANGE abound:

- “The only constant is change”
- “The only person who really love change is a baby with a wet diaper”
- “It takes 3 to 5 years to change a _____”

While we all are likely to experience change in our lives (lots of change), it is doubtful we will all manage the transition process in the same way. Change happens instantaneously; it is the aftermath or after-effect that we control.

During this informative and interactive presentation, Joe will share how successful, internationally recognized quality-focused organizations use transition as a process for improvement, rather than an obstacle to performance. He will also share the Control Imperative principle everyone employs - willingly or unknowingly - to cope with transition in their personal and professional lives.

About the Speaker:

Since 1995, Joe Estey has designed and delivered informances at conferences and workshops that provide an excellent learning experience filled with interaction, humor, and useful insights. Using Human Performance Improvement techniques, he has helped numerous organizations eliminate "the undesirable event."

By constantly striving to present fresh ideas combined with new technology and continuously updated relevant information, these informances exceed expectations at either keynote presentations or at-the-working-level training classes.

Featured as an expert in leadership and organizational development in multimedia training productions such as "Attitude: Your Most Priceless Possession," and "Improving Your Performance." His book, "The Tomorrow Tapestry: Life Woven on the Fabric of Change" has also been released nationally, and a new workbook series, "Future by Design," will provide necessary instruction in team dynamics, career development, and Human Performance Improvement.

Joe joined Prolepsis Training after working extensively in operations, hospitality and customer service management positions in seven major cities. He earned a Bachelor of Science in Psychology/Organizational Development and currently uses his management and training background to assist clients in various programs such as Human Performance Improvement, Communication Skills Development and Causal Analysis.