



**November 5, 2008 Meeting  
American Society for Quality  
Columbia Basin Section 614**



**Wednesday,  
November 5, 2008**

**LOCATION:**

**Shilo Inn**  
50 Comstock  
Richland, Washington

**5:30 p.m.** - Check in/Networking  
and no-host cocktail service

**6:00 p.m.** - Dinner

**7:00 p.m.** - Presentation

**DINNER BUFFET:**

The Chef and crew at O'Callahan's Restaurant always provide a great – and varied – buffet dinner for us at the Shilo Inn.

This usually includes two entrée choices, plus accompanying vegetable, a number of tasty salads, and a vegetable and/or fruit tray. Your choice of coffee, tea or decaf is included with dinner.

And don't forget to save some room for dessert!

**Cost:**

\$ 17 ASQ members  
\$ 20 non-members  
\$ 5 presentation only

Reservations are requested by October 30. E-mail [panda\\_2@charter.net](mailto:panda_2@charter.net) with your name, phone number, company affiliation, and type of reservation, or call Alvin at 371-2221.

NOTE: All no shows will be billed unless canceled 48 hours in advance. For more information about ASQ, our local section, and other upcoming events, please check our web site at [www.asq614.org/](http://www.asq614.org/).

WSQA is a not-for-profit organization committed to making Washington State a better place to live, learn and work by helping organizations achieve superior results through the use of the Baldrige Criteria for Performance Excellence. WSQA works with all sectors of organizations including business, healthcare, education, public and non profit. For more about WSQA: <http://www.wsqa.net/>

***Richland School District's  
Experience with the Washington State  
Quality Award Program – and More!***

***Jean M. Lane  
Superintendent***

The Richland School District is one of only three districts in Washington State that has been recognized by the Washington State Quality Award (WSQA) for achievement since the program was first established in 1994.

With 17 sites and 1133 employees located throughout Benton County, the district serves 10,000 students in grades K-12. They have three grade level configurations: eight schools are K-5, and three schools each of 6-8 and 9-12.

The district has a clear commitment to collaboration throughout their organization, using community and stakeholder participation as they focus on student learning. Using technology and computer networks, student achievement levels are assessed in real-time so that instruction can be modified as needed. In addition to student learning, the district is committed to providing a safe learning environment including a comprehensive approach to risk management increasing the district's emergency preparedness.

Using the Baldrige framework, district leaders are now working through a deep strategic planning process with the community. This process includes identification of key performance indicators in all systems within the organization.

Join us on November 5 to hear more about the WSQA criteria, the application and feedback process, and how the Richland School District is using many of the same or similar tools and processes as they work with others in the community to continually address, assess and improve student learning at all levels throughout the district.

*About the Speaker:*

*Jean M. Lane, Richland School District Superintendent, earned her Master's degree in Curriculum Development from Eastern Washington University and her Doctorate in Education from Washington State University. Prior to becoming Superintendent of the Richland School District, she served in a number of other roles in the field of education, including Elementary School Principal, Executive Director of Elementary Education, Assistant Superintendent of Elementary Instruction, and Deputy Superintendent. She is the recipient of a number of prestigious awards, including the American Association of School Administrators Paul B. Salmon Educational Administration Scholarship Award. Dr. Lane is active in several professional organizations, including ASQ, the Southeastern Washington Association of School Administrators, Association of Washington School Principals, and the American Association of School Administrators.*