

Invitation from ASQ Indianapolis Section June 14, 2022 Virtual Meeting



WE ACHIEVED HONORABLE MENTION IN 20201 PERFORMANCE EXCELLENCE PROGRAM

DATE:

Tuesday, June 14, 2022

This is a virtual/online (Zoom) meeting. Log-in information will be provided on the registration confirmation email.

Time:

2:00 pm – 3:30 PDT (check website to confirm times)

Cost: Free for ASQ members and non-members

To register for this Zoom meeting, click <u>here</u>.

Attendance at this meeting earns 0.5 RUs toward ASQ recertification.

NOTE: Be sure to use the same email address to join the virtual meeting as you use when registering in order to receive the RUs. You must register for the event and join virtually to receive RUs.

For more information about the Indianapolis ASQ Section 0903, click <u>here</u>.

For more information about our local Columbia Basin ASQ section and future upcoming events: www.asq614.org/

Applying Lean and Six Sigma Concepts to Your Compliance Program Audit: Seeing the Trees *and* the Forest



Amber Nicole Ying, Esq. Attorney and Regulatory Compliance, Ethics and Data Privacy Professional

This presentation will explore how incorporating lean and six sigma concepts, including but not limited to the Kaizen event, the SIPOC (suppliers, inputs, processes, outputs, and customers) diagram, process mapping, and the DMAIC (define, measure, analyze, improve, and control) principle, can lead to an easily applicable, effective, and leadership-supported compliance program.

In June 2020, the United States Department of Justice (DOJ) Criminal Division published updated guidelines for evaluating the effectiveness of corporate compliance programs, looking at three key areas:

- Is the program well designed?
- Is the compliance program adequately resourced and empowered to function effectively?
- Does the compliance program work in practice?

Meeting attendees will gain an understanding of how lean and six sigma concepts may be utilized to assess whether their policies and procedures align with the DOJ guidelines.

<u>About the speaker:</u> Amber Nicole Ying, Esq., is a native of Indianapolis, Indiana. She earned her Bachelor of Arts degree from the University of Michigan at Ann Arbor and her Juris Doctor from the Indiana University Robert H. McKinney School of Law. She is admitted to practice law in the states of New York and Indiana. As Director and Special Counsel, Compliance and Ethics with the Indiana Department of Revenue, Amber stays current on IRS regulations and state tax and ethics laws, provides advisory opinions to agency staff, audits business units for compliance risks and recommends sound mitigation and proactive actions. She is ASQ certified in Lean Six Sigma Yellow Belt.