

October 19, 2022 Columbia Basin ASQ



DATE:

Wednesday October 19, 2022

This is a virtual/online (MS Teams) meeting. Log-in information will be provided on the registration confirmation email.

Time: 6:00 to 7:30 pm PDT

Welcome & Introductions will begin at 6 pm, followed by the presentation and Q&A

Cost: Free for ASQ members and non-members

To register for this online/virtual meeting, please RSVP with your name, email, ASQ affiliation (member and section or non-member), to Denise by October 14 for planning purposes and to receive RU credit following the meeting.

Click here to join the meeting from your computer, mobile app or room device
Meeting ID: 262 784 978 94
Passcode: MEyXex
Download Teams | Join on the web

Attendance at this meeting earns 0.5 RUs toward ASQ recertification.

For more information about our ASQ section and other upcoming events: www.asq614.org/

Dr. Deming Saved My Job! Stories from the Workplace



Steve Prevette
ASQ Fellow & CQE



Phil Monroe

Quality Management Consultant

We're baaaaack! We are excited to announce our first virtual section meeting since March of 2020. We will meet via MS Teams for this event.

For this meeting, we will be listening to and participating in a discussion with Steve Prevette and Phil Monroe. The presentation will include experiences in data analysis and its effect on the workplace – and, more importantly, on the people in the workplace. We will also be presenting a few polls to discuss ideas for future meetings.

How many times have you heard someone say after an unfortunate event, "Who's going to get fired?" Most of us have probably experienced this. Yet, when we look at the people, processes (systems), and procedures, we often find that a different path should be taken.

We will hear some interesting workplace stories and discuss how we might normally react, as well as who should be held accountable, and how could what happened be prevented in the future.

We will discuss some of the following stories:

- A firing prevented at a Bowling Alley
- A Naval weapons system that was to be canceled, but actually worked
- A search for the "glass ceiling" for women that led to unexpected results
- The new contractor is all messed up
- Security lessons including false alarms, and unlocked/not maintained doors

About the presenters: **Steve Prevette** is an ASQ Fellow and ASQ Certified Quality Engineer. A former Chair of Columbia Basin ASQ, he has been active with ASQ for over 25 years. He currently teaches statistics and data analysis courses for Southern Illinois University at Carbondale for the School of Information Technology. Past work experience includes supporting nuclear sites in Ohio, South Carolina, and Idaho with statistical performance analyses.

Phil Monroe's experience includes 30 years in the US Navy. He is a quality management consultant and former city council member who has appeared on several podcasts, discussing stories of his introduction to the philosophy of Dr. W. Edwards Deming and how he has applied Deming's principles throughout his career.