

**DATE:**

Thursday,  
February 15, 2024

# Communication Skills for Quality Professionals

This is a virtual/online  
(WebEx) meeting. Log-in  
information will be provided  
on the registration  
confirmation email.

Time: 4:00 pm to 5:30 pm  
PST

Section Business starts at  
4:00, with the presentation  
starting at about 4:15.

Cost: Free for ASQ members  
and non-members

Registration is required.  
Click [here](#) to sign up for this  
WebEx meeting.

Attendance at this meeting earns  
0.5 RUs toward ASQ  
recertification.

For more about [Austin ASQ](#),  
check their myASQ Community.

For more information about our  
Columbia Basin ASQ section and  
other upcoming events:  
[www.asq614.org/](http://www.asq614.org/) or [myASQ  
community site](#).



**Lesle Worthington, Founder  
Worthington Coaching and Consulting**

Effective communication is vital to having an effective quality management system. Communication connects all aspects of an organization, from employees and suppliers to customers and regulatory bodies.

Communication is essential for ensuring that everyone understands and is working toward the same goals, using the same processes, and following the same quality standards.

Do you want to learn how to have better Quality conversations that inspire and motivate the people in your organization? And get everyone on board?

Join us for an insightful talk on February 15. We will explore the benefits of a culture of quality and how to influence others to buy into this mindset. We will also discuss effective communication strategies for reaching the different types of people you need to talk to at work.

With examples and practical tips, you will learn how to build trust, break down resistance, and gain commitment so that you can get your company moving closer to having a shared mindset of Quality.

*About the speaker: Lesley Worthington is a certified executive coach with a Bachelor of Science degree from the University of Toronto and Juris Doctor from Osgoode Hall Law School, York University. Her work experience includes nearly two decades in quality assurance and regulatory affairs roles in the medical device industry.*

*Lesley works with individuals and teams to fine-tune Quality conversations, initiatives, and internal communications to create a better understanding of the role and concepts of quality assurance throughout their organization. She is passionate about providing clients with the skills, techniques, insights, knowledge, and mindset to raise their confidence, take their communication skills to the next level, and allow them to have a positive impact in their organizations.*

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