



Jo Haberstok

Publicity Chair

Jo Haberstok is a communications and quality consultant, creative and technical writer, editor and author. She holds a BA in Communications, and has worked in the retail, banking and restaurant industries, as well as for several Hanford companies, gaining experience in the fields of operations, maintenance, quality, procedures, training, customer service and more.

Her articles have been published in the *Journal for Participation and Quality*, National Management Association Chapter newsletters, and *West Pasco Living*. She has presented educational and poster sessions at national conferences of the Association for Quality and Participation (AQP), which merged with ASQ in 2003.

Jo has been an ASQ member for over 25 years. She served as a regional, preliminary and national judge for ASQ's International Team Excellence Awards program for many years.

Within Columbia Basin ASQ, Jo has previously held the roles of Chair (2018-2020), Vice Chair, Secretary, Membership Chair, Programs Chair, Nomination Chair and Voice of the Customer Chair. She has also served as a Washington State Quality Award Examiner in the past.