



**January 6, 2009 Meeting  
American Society for Quality  
Columbia Basin Section 614**



**Tuesday,  
January 6, 2009**

# Integrated Internal Auditing

**LOCATION:**

**Shilo Inn**  
50 Comstock  
Richland, Washington

**5:30 p.m.** - Check in/Networking  
and no-host cocktail service  
**6:00 p.m.** - Dinner  
**7:00 p.m.** - Presentation

**DINNER BUFFET:**

The Chef and crew at O'Callahan's Restaurant always provide a great – and varied – buffet dinner for us at the Shilo Inn.

This usually includes two entrée choices, plus accompanying vegetable, a number of tasty salads, and a vegetable and/or fruit tray. Your choice of coffee, tea or decaf is included with dinner.

And don't forget to save some room for dessert!

**Cost:**

\$ 17 ASQ members  
\$ 20 non-members  
\$ 5 presentation only

Reservations are requested by December 30. Send an e-mail to [panda\\_2@charter.net](mailto:panda_2@charter.net) with your name, phone number, company affiliation, and type of reservation, or call Alvin at 371-2221.

NOTE: All no shows will be billed unless canceled 48 hours in advance. For more information about ASQ, our local section, and other upcoming events, please check our web site at [www.asq614.org/](http://www.asq614.org/).



**Dennis Arter**  
**Consultant, Trainer, Author**

All management systems – quality, safety, environment, security, and even finance – are based on the principles of PDCA: Plan – Do – Check – Act. It seems reasonable they can be integrated and even audited as a whole.

Past attempts to perform integrated audits suffered from a lack of auditor knowledge in the specialty areas. Using current tools and thought processes, these obstacles can be removed. The process approach forces the internal auditor to study and understand contributors to quality, safety, and environmental excellence. Teams with diverse skills can examine controls and implementation.

Integrated internal audits result in a higher level of stakeholder value and subsequent improvement. This presentation will cover the eight steps for conducting internal integrated audits.

*About the Speaker:*

Dennis Arter is an independent consultant and trainer. He instructs large and small firms in the fields of quality auditing and quality systems. He has served clients in the fields of government, manufacturing, chemicals, energy, food, research, aerospace, finance, medical devices, pharmaceuticals, and health care. He has been auditing since 1975.

Dennis has presented his course on quality auditing to over 9,000 people since 1980. He is the author of the classic text *Quality Audits for Improved Performance*, an ASQ Quality Press best-selling publication. He is an ASQ Fellow, former Board member, and active in the Customer-Supplier Division.

Dennis has a degree in biochemistry from the University of Illinois and is a licensed mechanical engineer. He was on the team that developed the ASQ Certified Quality Auditor program and holds a CQA charter certificate. He has traveled extensively throughout the United States and Canada, as well as the United Kingdom, Ireland, Saudi Arabia, Bahrain, Peoples Republic of China, and South Africa. He resides in eastern Washington State with his wife of 38 years.