



Wednesday, November 4, 2009  
American Society for Quality  
Columbia Basin Section 614



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## “The Magic Promise of the Library”

### LOCATION:

(starting at)  
Shilo Inn  
50 Comstock  
Richland, WA 99352

### TIME:

**5:30 p.m.** Check in/Networking  
with no host cocktail service  
**6:00 p.m.** – Dinner & Business  
**6:45 p.m.** travel to WSU  
Tri-Cities / 2710 University Drive  
Richland (509) 372-7000  
**7:00 p.m.** - Presentation/Tour

### DINNER BUFFET:

The chef and crew at O’Callahan’s Restaurant always provide a fine & varied buffet dinner for us at the Shilo Inn. The buffet usually includes two entrée choices, plus vegetables, a number of tasty salads, & a vegetable and/or fruit tray. Your choice of coffee, tea or decaf is included with dinner. And don’t forget to save some room for dessert!

### Cost:

\$17 ASQ members  
\$20 non-members  
\$5 presentation only

Reservations are requested by Oct 29.  
Send an e-mail to [panda\\_2@charter.net](mailto:panda_2@charter.net) with your name, phone number, company affiliation, and type of reservation, or call Alvin at 371-2221.

**Note:** All no shows will be billed unless cancelled 48 hr in advance.

For more information about ASQ, our local section and other upcoming events check out our website at [www.asq614.org/](http://www.asq614.org/).



### WSU – Tri-Cities Consolidated Libraries Harvey Gover - Assistant Campus Librarian

Do you remember the excitement of getting your first library card? Of finally being able to check out adult books and not being restricted to the children’s section? Discovering all the magazines available to read at the library? If slogging through Google postings is leaving a sour taste in your mouth and a layer of mud on your brain cells these days, then here’s your chance to learn about today’s library systems and get fired up about learning again.

Some of you may not know this, but our local ASQ section used to have a fairly extensive “quality library” that was established and maintained for our members’ use. In the fall of 2004, due to lack of volunteers and space to keep it going on our own, ASQ made the decision to donate all of our books, audios and videotapes to the WSU Tri-Cities Max Benitz Library. Harvey Gover, Assistant Campus Librarian, physically received our donation back in 2004 and helped integrate our items into the existing WSU library system.

On November 4, Harvey will provide us with a guided tour of the Consolidated Libraries and related facilities. He will explain how the Access Entitlement Principle applies to ASQ members and what resources are available from the three libraries: the WSU Max Benitz Library, the Hanford Technical Library, and the DOE Reading Room.

We hope you will join us at the Shilo Inn as usual that evening, for networking, dinner and a short business meeting, after which we will travel en masse to the WSU Tri-Cities campus and library. This is a great opportunity to get excited again about the library as a source of information, inspiration and even as a quiet place to read, rest and reflect away from our busy lives. When you understand more about all the resources available to you for life-long learning; we think you’ll be glad you did.

As the author of the book *Keys to Library Research on the Graduate Level*, Harvey Gover is the perfect guide for our evening. He has designed his book as a library survival kit for graduate students, enabling them to fully utilize the library resources at their disposal. He was also instrumental in the transition from guidelines to standards for the publication of *Standards for Distance Learning Library Services*, and in part for this work he received the Hawthorn Press Distance Learning Librarian Conference Sponsorship Award in 2008 from the American Library Association of College and Research Libraries.