

January 9, 2018 American Society for Quality Columbia Basin Section 0614



Tuesday January 9, 2018

LOCATION:

Shilo Inn 50 Comstock Richland, Washington

5:30 p.m. - Check in/Networking (no host cocktail service)

6:00 p.m. - Buffet Dinner

6:45 p.m. - Presentation

DINNER BUFFET MENU:

The Chef and crew at Northwest Food Craft provide a fine and varied buffet dinner for us at the Shilo Inn. The buffet usually includes two entree choices, plus accompanying vegetable, salad, and dessert.

Your choice of coffee or tea is included with dinner.

Cost:

\$20 ASQ members \$25 non members \$5 presentation only

(cash, check or credit card)

Reservations are due January 4. E-mail <u>0614asq@gmail.com</u> with your name, phone number, company affiliation, and type of reservation.

<u>Note:</u> All no shows will be billed unless cancelled 48 hours in advance.

For more information about our ASQ section and other upcoming events: www.asq614.org/

"Suspect/Counterfeit Items: Parts, Food, Medications and More"



Rick Warriner, CPM, PMP

When we hear the words "suspect" and "counterfeit," we usually think of manufactured parts – fasteners, transformers, pipe components, and parts used in nuclear safety systems.

But counterfeit parts and products can be found in just about everything we buy, including clothing, watches, automobile brakes, medicines, dog food, and more. Counterfeit parts can seriously impact both quality and safety.

When counterfeit parts are used, there is usually no way to trace quality or integrity, and there is no warranty to back up failures. Counterfeit items can injure or kill people.

Less than three percent of imported products are appropriately inspected prior to sale. Ten percent of medications taken worldwide are counterfeit. Similarly, roughly 10 percent of all auto repair parts purchased worldwide are counterfeit.

The majority of businesses and manufacturers are legitimate, take pride in their brand names, and work hard to train personnel and ensure the quality of their products.

So, how can we protect ourselves from the sellers of suspect/counterfeit (S/CI) goods?

If you are not familiar with this topic or you would like a refresher, join us on January 9. Become more aware, and learn how to protect yourself from counterfeit goods. Rick will discuss real world cases of S/CI items, how to identify them, and the importance of good QA and procurement controls in reducing their occurrence.

About the speaker: Rick Warriner is a graduate of the U.S. Navy Nuclear Power School, with over 25 years of experience in the leadership, development, and implementation of nuclear facility quality assurance programs. He is recognized in the Department of Energy as a Subject Matter Expert in the identification and prevention of suspect and counterfeit components. Rick is a Certified Professional Manager (CPM) and Project Management Professional (PMP). Since retiring in 2016, he continues to instruct quality assurance topics at the DOE HAMMER Federal Training Center and other DOE sites nationwide.