

March 10, 2020 Columbia Basin ASQ



DATE:

Tuesday March 10, 2020

LOCATION:

Joker's Event Center (aka Atomic Bowl/Comedy Club) 624 Wellsian Way Richland, Washington

5:30 p.m. - Check in/Networking (wine/beer available for purchase)

5:45 p.m. – Place dinner orders (everyone orders from the restaurant menu and pays individually)

6:00 p.m. - Dinner

6:30 p.m. - Presentation

NOTE: If planning to order food, please try to arrive by 5:45 to allow adequate time for everyone to be served and eat dinner prior to the presentation start time.

Cost:

No charge for ASQ members

\$5 for non-members

Please RSVP by March 4 for planning purposes.

E-mail <u>0614asq@gmail.com</u> with your name, contact information, and type of reservation (dinner and presentation, or just the presentation).

Attendance at this meeting earns 0.5 RUs toward ASQ recertification.

For more information about our ASQ section and other upcoming events: www.asq614.org/

What Makes an Effective Team?

Nine Measurable Characteristics and How to Grow Them



Lynn Carlson, PMP, CSM, MAOP Founder, Gemini Corps

Most of us would like to be part of an effective team. Some of us have never experienced a high performing team. Many of us wish our current teams could be more effective.

But how do we realize this vision? How do we help our teams develop these skills?

The presentation will include:

- Easy to understand examples of the 9 effectiveness characteristics from an organizational development standpoint
- Understanding why these behaviors are important to team effectiveness and what they look like day to day
- An opportunity to practice and develop these skills in quick pair and group exercises to take back to work
- Reflection of these concepts in our current teams and an opportunity to discuss challenges and solutions.

Join us March 10 to explore the domains of flexibility, reflection, performance management, diversity, cohesion, group learning, achievement, and intuition to enhance team effectiveness.

About the speaker: Lynn Carlson, Founder of Gemini Corps, is an Organizational Development practitioner who helps organizations become more effective by guiding them through change and organizational learning. She is skilled in organizational analysis, assessment, problem solving, and intervention to foster innovation and creativity. Lynn has over 23-years' experience as an operations executive in the IT industry helping diverse teams improve performance and organizations improve profitability. She is competent in merger & acquisition due diligence, integration, and exit. Lynn specializes in group dynamics, teaming skills, strengths development, and talent management and is an inspiring trainer and educator.

Lynn's expertise in diversity, equity, and inclusion involves incorporating a lived experience in minority communities with the applied practices of participatory action research, current/future state assessment, strategy planning, implementation and evaluation, qualitative and quantitative research, and appreciative inquiry. She is an active community volunteer for several youth organizations promoting STEM outreach, career readiness, leadership, and entrepreneurship for the next generation of professionals. She is also a certified business mentor at SCORE.