

# Invitation from ASQ Government Division April 19, 2022 Webinar

**DATE:**

**Tuesday,  
April 19, 2022**

**This is a webinar. Log-in  
information will be provided  
on the registration  
confirmation email.**

**Time:**

**9:00 am – 10:00 am PDT**  
(check website to confirm times)

**Cost: Free for ASQ members  
and non-members**

To register for this meeting and  
obtain the webinar link and sign-in  
information, click [here](#).

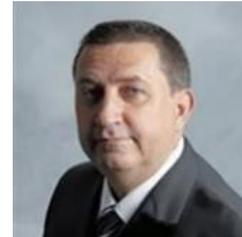
**Attendance at this meeting earns  
0.5 RUs toward ASQ  
recertification.**

NOTE: Be sure to use the same  
email address to join the virtual  
meeting as you use when  
registering in order to receive the  
RUs. You must register for the  
event and join virtually to receive  
RUs.

For more information about ASQ's  
Government Division, click [here](#).

For more information about our  
local Columbia Basin ASQ section  
and future upcoming events:  
[www.asq614.org/](http://www.asq614.org/)

## The ATF National Response Team: Using the ASQ/ANSI G1 Standard to Drive Excellence



### **Robert F. Boland and Wayne G. Shelton** Bureau of Alcohol, Tobacco and Firearms Quality Management and Training Units

This webinar presents the multi-year effort of the Bureau of Alcohol, Tobacco and Firearms (ATF) National Response Team (NRT) to use quality standards to formalize and measure the success of its programs. This effort has been an important part of their goal of achieving recognition as the premier fire and explosives forensics experts at the National and International levels - important for the agency as it has been the primary investigator at all major national emergency and terrorist events, including the 9/11/2001 terrorist events at the World Trade Center and the Pentagon.

The NRT was the first certified agency under the ISO/IEC Standard 17020:2012 (in 2019), recognizing its technical competence in the field of forensic inspection//scene documentation. The agency then adopted the ASQ/ANSI G1:2021 Standard, Guidelines for evaluating the quality of government operations and services to better evaluate its individual system and process operational practices.

Join us for this free member webinar to hear the story of how NRT has enhanced its operations and achieved third-party validation of its recognized competence in performing its forensic service mission, as a part of its commitment to excellence and continued improvement.

*About the presenters: **Robert F. Boland** and **Wayne G. Shelton** lead the quality management and training units of ATF. **Boland** is an ASQ Certified Quality Improvement Associate and earned his bachelor's degree in Law Enforcement from George Mason University. He spent 32 years as a Special Agent and Supervisory Special Agent in Federal Law Enforcement, primarily with ATF, including four years as an active member of the ATF NRT, participating in national level incidents such as the Atlanta Olympics Bombing Case, and the TWA Flight 800 investigation. **Shelton** is a CQA and a Designated Examiner for the ANSI G1 standard. He has 21-years of experience with the United States Air Force as a Security Specialist and an Office of Special Investigations Special Agent. While in the Air Force, he was responsible for a wide variety of counterintelligence, investigative and anti-terrorism operations worldwide. His current assignment is as the Senior Curriculum Designer and Accreditation Specialist for the ATF National Center for Explosives Training and Research.*