

**DATE:**

Wednesday  
February 15, 2023

This is a virtual/online (MS Teams) meeting. Log-in information will be provided on the registration confirmation email.

**Time: 6:00 pm to 7:30 pm PST**

Welcome & Introductions will begin at 6 pm, followed by the presentation and Q&A

**Cost: Free for ASQ members and non-members**

To register for this online/virtual meeting, please RSVP with your name, email, ASQ affiliation (member and section, or non-member), to [Denise](#) by February 12 for planning purposes and to receive RU credit following the meeting.

Attendance at this meeting earns 0.5 RUs toward ASQ recertification.

For more information about our ASQ section and other upcoming events, visit our [myASQ Community](#) or [www.asq614.org/](http://www.asq614.org/)

# Employee Engagement and Quality Program Success



**Dan Payne**  
Area Sales Manager, Wagstaff AT

Wikipedia defines an “engaged employee” as one who is fully absorbed by and enthusiastic about their work and thus takes positive action to further the organization's reputation and interests. An engaged employee has a positive attitude toward the organization and its values.

Employee engagement is about how team members feel about their work and workplace. It has to do with the extent to which they feel involved with the organization. It impacts just about every aspect of business growth and profitability, including overall quality and productivity.

Benefits of engagement include:

- Better customer satisfaction
- Improved productivity and efficiency
- Reduction of staff turnover and lower absenteeism
- Enhanced company culture
- Better business outcomes
- Decrease in safety and quality incidents

Join us for this presentation, to learn more about how employee engagement and the success of quality programs go hand-in-hand. Dan will share some of his own experiences as well as ideas for improving engagement.

Come ready to share your ideas, too!

*About the speaker: Dan Payne is an Area Sales Manager with Wagstaff Applied Technologies (AT) and a Business Development professional who focuses on building long-term client relations. He has led diverse sales teams in a variety of markets, always focusing on premium products and customer service to match. Dan currently works as a market specialist in metal fabrication for the nuclear industry including DOE and commercial clients. He has a solid background in nuclear applications of gloveboxes, pressure vessels, UL508A electrical panels, and other fabricated equipment.*