

DATE:

**Wednesday
September 18, 2024**

**This is a virtual/online
(WebEx) meeting. Log-in
information will be provided
on the registration
confirmation email.**

Time: 6:00 to 8:00 pm PST

Cost:

**\$10 ASQ members
\$15 non-ASQ members**

Register [here](#)

Attendance at this meeting earns
RUs toward ASQ recertification. (Be
sure to request this when joining
the meeting.)

More information about San Gabriel
Valley ASQ section 0702 is
available [here](#).

For more information about our
Columbia Basin ASQ section and
other upcoming events:
www.asq614.org/ or our [myASQ
community site](#).

Soft Skills for Success



Dr. Manu K. Vora
Chairman & President, Business Excellence, Inc.

Did you know ...

- 92% of all executives say that Soft Skills are just as important – or more important – than Hard or Technical Skills (per LinkedIn's 2019 Global Talent Trends report)
- 92% of Deloitte's executives rated Soft Skills as a Critical Priority (per Deloitte's 2016 Global Human Capital Trends report)
- 90% of employers believe that graduates with Soft Skills will become increasingly important (per a Talent Q survey)
- 67% of all jobs in Australia will rely on Soft Skills by 2030 (per Deloitte Access Economics)
- 44% of U.S. executives say lack of Soft Skills is the biggest gap in the U.S. workforce
- In 2015, a National Association of Colleges and Employers (NACE) survey of employers listed "Ability to Work in a Team" as the most desirable attribute of new college graduates, ahead of problem solving and analytical/quantitative skills

In this presentation, Dr. Vora will provide guidance on Soft Skills for Success in life for students and professionals. He will discuss Communication, Leadership, Decision Making, Time Management, Teamwork, Problem Solving, Project Management, and Change Management. He will also discuss the importance of community service for giving back to society as a whole.

About the speaker: Dr. Vora is the Chairman and President of Business Excellence, Inc., a global quality management firm with over 49 years of leadership experience in guiding Fortune 500 companies with the U.S. Baldrige Performance Excellence framework. For over 31 years as an Adjunct Faculty, he has taught Operations Management courses at business schools globally. He has contributed at 680 educational institutes in 36 countries across 5 continents. Since 2013, he has taught soft skills using technology to 1.2 million people.

Dr. Vora received his B.Tech. (Honors) in chemical engineering from Indian Institute of Technology (BHU), M.S. and Ph.D. in chemical engineering from Illinois Institute of Technology, Chicago, and MBA with Marketing Management from Keller Graduate School of Management, Chicago. He is a Past Vice President of ASQ and an ASQ Fellow. He is a sought-after speaker on business excellence and quality management with over 1,300 presentations globally and has over 75 scholarly publications. Dr. Vora has received numerous awards from institutions in the United States, United Kingdom, and India. Since 1989, he has served as Founding Director & President of Blind Foundation for India where his team has raised over \$6.5 million to serve two million blind people in India.